JPMO HHGS

Defense Personal Property System (DPS) Claims Overview

17 - 20 Mar 08

Success is the Only Option

1

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Address http://dpssbweb1.dps.sddc.army.mil/finsechannel_enu/start.swe?SWECmd=Login&SWEPL=1&_sn=Voe4ZABy-eG51B1UMOl394LwExgWOmvzBEJt.7NKfIg_&SWETS= Go

Defense Personal Property System (DPS)

Home | Site Map | Log Out

Home | DPS Analytics | Customer Surveys | Forms | Counseling | Shipment Mgmt | DPS User Satisfaction | Claims | Consignment Guide

Show: Reports Queries:

Home:

Welcome again DAN DREIBERG, of Air Force!
Today is Tuesday, August 07, 2007.

DPS utilizes the Greenwich Mean Time (GMT) Zone for dates and time conversions. In order to determine the time difference, if any, between your local time and the GMT,

click the icon beneath the DPS toolbar.

*** Note: This will not change the time settings on your computer or within other DPS modules.**

My Shipments

HELP

1 - 3 of 3

GBL	Pickup Date	Delivery Date	Pickup Address	Destination Address	Complete Shipment Status	Status	Type of Shipment	Survey Status	Survey Id
WKAS0001082	03/26/2007	03/27/2007	Unknown, 09114 Germany	FORT CARSON, CO 80913 USA	Delivered	Delivered	iHHG	Complete	1-VTUE
WKAS0001084	03/28/2007	03/28/2007	Unknown, 09114 Germany	FORT CARSON, CO 80913 USA	Delivered	Delivered	iHHG	Not Started	
WKAS0001089	08/04/2007	08/07/2007	Unknown, 09014 Germany	PRINCE WILLIAM, VA 22192 USA	Delivered	Delivered	iHHG	Not Started	

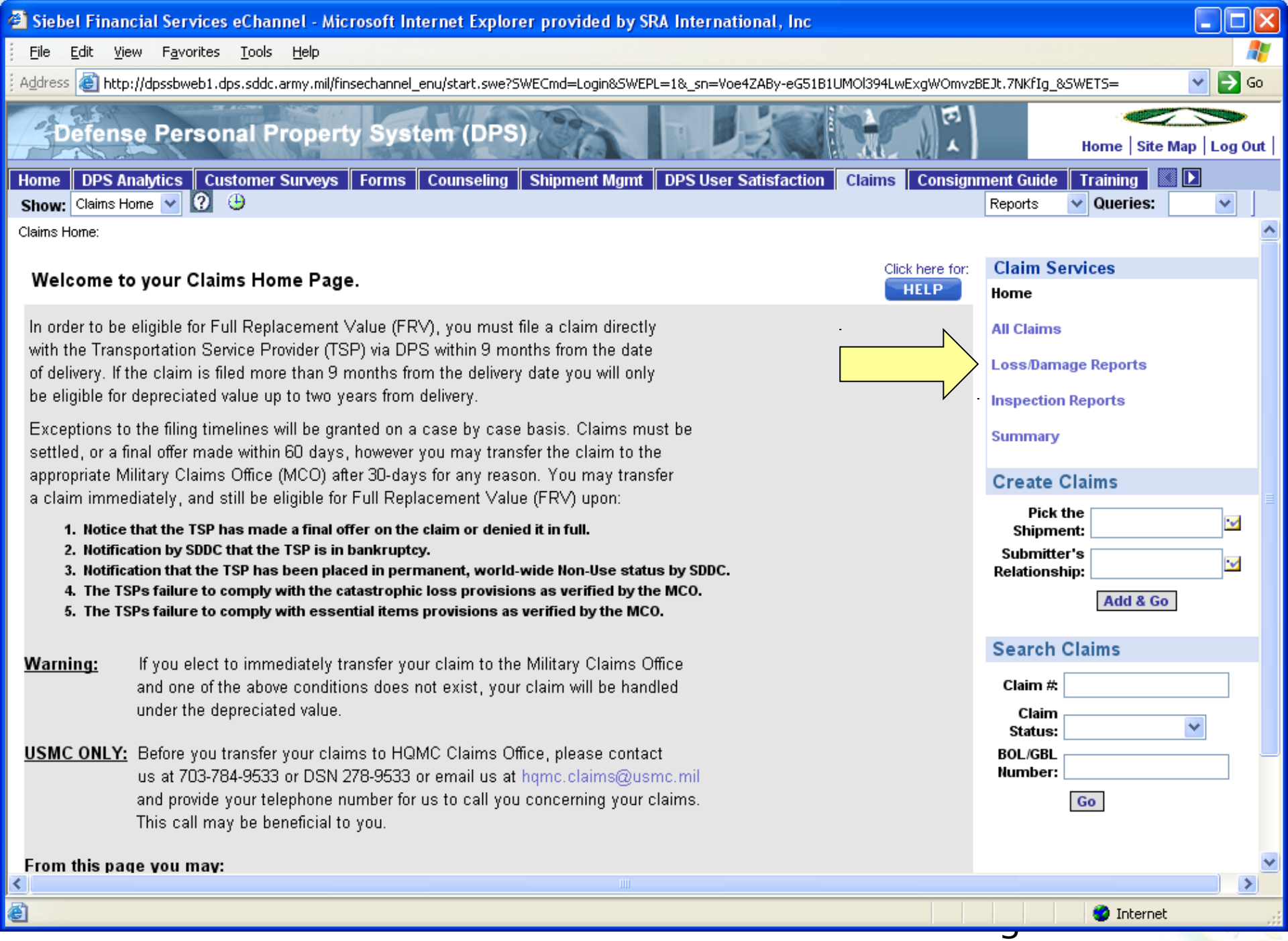
ATTENTION NEW DPS USERS!

Online training is available for DPS.

Click the Training button below to take a course.

TRAINING

http://dpssbweb1.dps.sddc.army.mil/finsechannel_enu/start.swe?SWENeedContext=false&SWECmd=GetCachedFrame&SWEACn=388 Internet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Address http://dpssbweb1.dps.sddc.army.mil/finsechannel_enu/start.swe?SWECmd=Login&SWEPL=1&_sn=Voe4ZABy-eG51B1UMOl394LwExgWOmvzBEJt.7NKfIg_&SWETS=
Go
Defense Personal Property System (DPS)
Home | Site Map | Log Out
Home DPS Analytics Customer Surveys Forms Counseling Shipment Mgmt DPS User Satisfaction Claims Consignment Guide Training
Show: Claims Home
Reports
Queries:
Claims Home:
Welcome to your Claims Home Page.
Click here for:
HELP
In order to be eligible for Full Replacement Value (FRV), you must file a claim directly with the Transportation Service Provider (TSP) via DPS within 9 months from the date of delivery. If the claim is filed more than 9 months from the delivery date you will only be eligible for depreciated value up to two years from delivery.
Exceptions to the filing timelines will be granted on a case by case basis. Claims must be settled, or a final offer made within 60 days, however you may transfer the claim to the appropriate Military Claims Office (MCO) after 30-days for any reason. You may transfer a claim immediately, and still be eligible for Full Replacement Value (FRV) upon:
1. Notice that the TSP has made a final offer on the claim or denied it in full.
2. Notification by SDDC that the TSP is in bankruptcy.
3. Notification that the TSP has been placed in permanent, world-wide Non-Use status by SDDC.
4. The TSPs failure to comply with the catastrophic loss provisions as verified by the MCO.
5. The TSPs failure to comply with essential items provisions as verified by the MCO.
Warning: If you elect to immediately transfer your claim to the Military Claims Office and one of the above conditions does not exist, your claim will be handled under the depreciated value.
USMC ONLY: Before you transfer your claims to HQMC Claims Office, please contact us at 703-784-9533 or DSN 278-9533 or email us at hqmc.claims@usmc.mil and provide your telephone number for us to call you concerning your claims. This call may be beneficial to you.
From this page you may:
Claim Services
Home
All Claims
Loss/Damage Reports
Inspection Reports
Summary
Create Claims
Pick the Shipment:
Submitter's Relationship:
Add & Go
Search Claims
Claim #:
Claim Status:
BOL/GBL Number:
Go
Internet

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File Edit View Favorites Tools Help

ddress http://dpssbweb1.dps.sddc.army.mil/finsechannel_enu/start.swe?SWECmd=Login&SWEPL=1&_sn=Voe4ZABy-eG51B1UMOl394LwExgWOmvzBEJt.7NKfIg_&SWETS=

Defense Personal Property System (DPS)

Below is a list of all of your loss/damage reports. Please select the hyperlink for the loss/damage report that you wish to view/update.

Submitting items from your Loss/Damage reports(s) *does not constitute filing of a claim* but does initiate your claims settlement process. In order to complete your claims process, you must actually *file a claim* for your loss/damage items.

Loss/Damage submissions are not required, as long as your claim is filed within 75 days from the delivery date. If the notification of loss or damage is filed later than 75 days after the delivery date, you will be required to enter a reason for the delay.

You can edit information or add/delete items in your Loss/Damage Report as long as it has not been submitted into the DPS System. Once your report has been submitted, you must create a new Loss/Damage report to include any additional loss/damage items.

Claim Services
Home
All Claims
Loss/Damage Reports
Inspection Reports
Summary

Click Here to Add a Loss/Damage Report

Loss/Damage Reports

SEARCH 1 - 3 of 3+ HELP

Loss/Damage Number	Status	Creation Date	Loss/Damage at Delivery?	Name (DoD)	Rank (DoD)	BOL/GBL Number	Delivery Date	TSP	SCAC	GBLOC
-ESFK	In Progress	3/27/2007	✔	DAN DREIBERG	CPT-	WKAS0001082	03/27/2007	SENATE FORWARDING, INC.	SHSP	KKFA
-G06Z	In Progress	3/28/2007	✔	DAN DREIBERG	CPT-	WKAS0001084	03/28/2007	SENATE FORWARDING, INC.	SHSP	KKFA
-VTXJ	Submitted	5/16/2007	✔	DAN DREIBERG	CPT-	WKAS0001082	03/27/2007	SENATE FORWARDING, INC.	SHSP	KKFA

Internet

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File Edit View Favorites Tools Help

Address http://dpssbweb1.dps.sddc.army.mil/finsechannel_enu/start.swe?SWEMethod=NewRecord&SWEApplet=DPS+DoD+Loss/Damage+Form+Applet&SWEView=DPS+DoD+Loss/Da

Defense Personal Property System (DPS)

Home | Site Map | Log Ou

ome | DPS Analytics | Customer Surveys | Forms | Counseling | Shipment Mgmt | DPS User Satisfaction | Claims | Consignment Guide | Training

how: Reports Queries:

ss/Damage Number:

Loss/Damage Reports

SAVE CANCEL

*Loss/Damage Number: 1-22GKB

Delivery Date:

*BOL/GBL Number:

*Loss or Damage at Delivery?:

TSP Reference No.:

Unpacking and Removal:

Comments (255 characters maximum):

DoD Cust ID Number: XXX-XX-

Name of TSP:

*DoD Cust Name:

Weight of the Shipment:

DoD Customer Rank:

Telephone Number:

DoD Cust Address:

Address of TSP:

DoD Cust City:

City:

DoD Cust State:

State:

DoD Cust Zip Code:

Zip:

DoD Cust Country:

Shipment Destination Address:

Shipment Origin Address:

Claim Services

Home

All Claims

Loss/Damage Reports

> Loss/Damage Report Detail

Inspection Reports

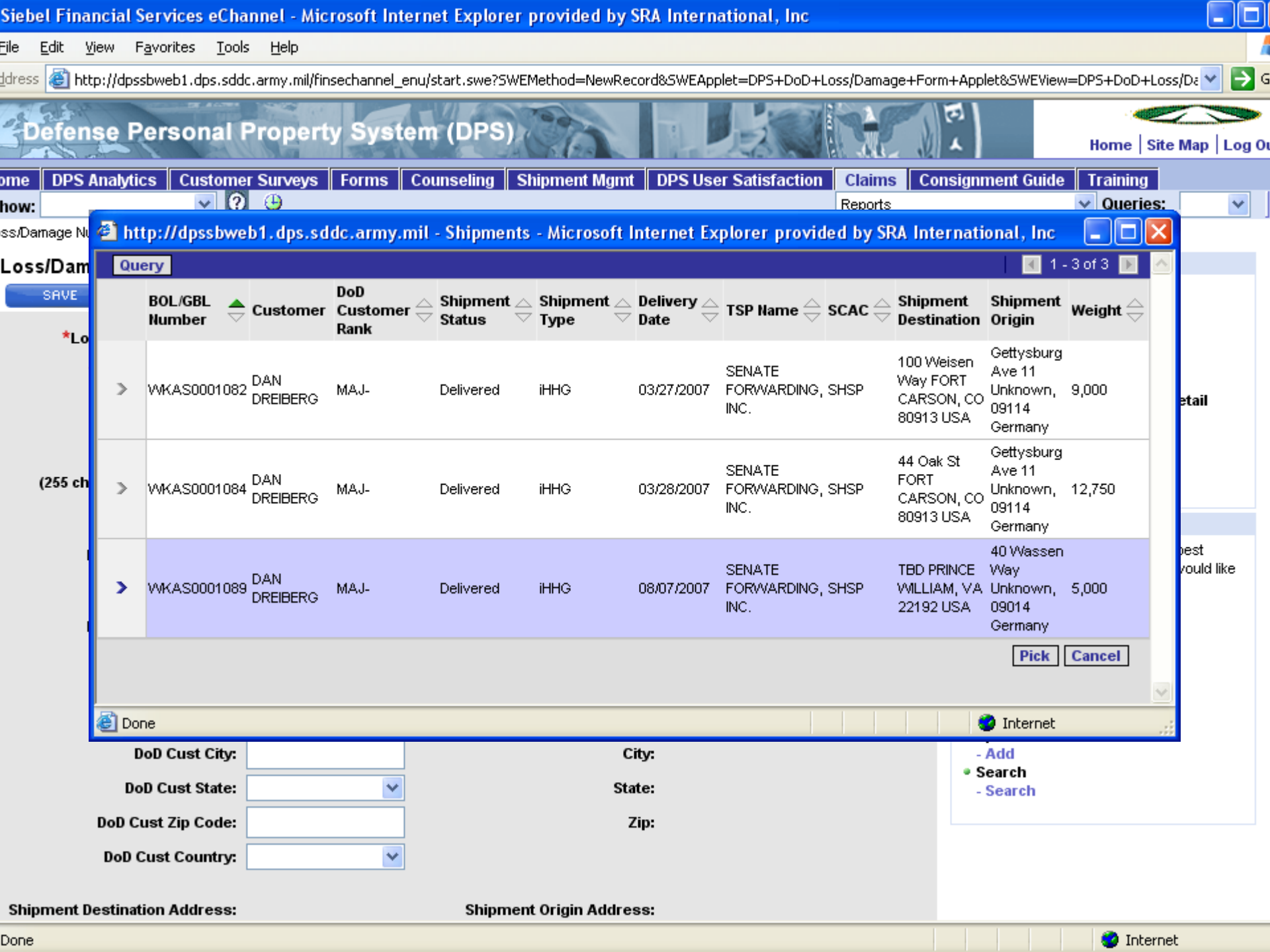
Summary

Help Links

Select the hyperlink below that best corresponds to the action you would like to initiate.

- Loss/Damage Reports
  - Add
  - Update
  - Submit
- Loss/Damage Items
  - Add
  - Update
- Upload Files
  - Add
- Search
  - Search

Done Internet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File Edit View Favorites Tools Help
http://dpssbweb1.dps.sddc.army.mil/finsechannel_enu/start.swe?SWEMethod=NewRecord&SWEApplet=DPS+DoD+Loss/Damage+Form+Applet&SWEView=DPS+DoD+Loss/Da
Defense Personal Property System (DPS)
Home | Site Map | Log Ou
DPS Analytics
Customer Surveys
Forms
Counseling
Shipment Mgmt
DPS User Satisfaction
Claims
Consignment Guide
Training
Reports
Queries:
http://dpssbweb1.dps.sddc.army.mil - Shipments - Microsoft Internet Explorer provided by SRA International, Inc
Query
1 - 3 of 3
BOL/GBL Number
Customer
DoD Customer Rank
Shipment Status
Shipment Type
Delivery Date
TSP Name
SCAC
Shipment Destination
Shipment Origin
Weight
WKAS0001082 DAN DREIBERG MAJ- Delivered iHHG 03/27/2007 SENATE FORWARDING, SHSP INC. 100 Weisen Way FORT CARSON, CO 80913 USA Gettysburg Ave 11 Unknown, 09114 Germany 9,000
WKAS0001084 DAN DREIBERG MAJ- Delivered iHHG 03/28/2007 SENATE FORWARDING, SHSP INC. 44 Oak St FORT CARSON, CO 80913 USA Gettysburg Ave 11 Unknown, 09114 Germany 12,750
WKAS0001089 DAN DREIBERG MAJ- Delivered iHHG 08/07/2007 SENATE FORWARDING, SHSP INC. TBD PRINCE WILLIAM, VA 22192 USA 40 Wassen Way Unknown, 09014 Germany 5,000
Pick
Cancel
Done
Internet
SAVE
DoD Cust City:
City:
DoD Cust State:
State:
DoD Cust Zip Code:
Zip:
DoD Cust Country:
Shipment Destination Address:
Shipment Origin Address:
- Add
Search
- Search
Done
Internet

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File Edit View Favorites Tools Help

Address http://dpssbweb1.dps.sddc.army.mil/finsechannel_enu/start.swe?SWEMethod=NewRecord&SWEApplet=DPS+DoD+Loss/Damage+Form+Applet&SWEView=DPS+DoD+Loss/Da

Defense Personal Property System (DPS)

Home | Site Map | Log Ou

ome | DPS Analytics | Customer Surveys | Forms | Counseling | Shipment Mgmt | DPS User Satisfaction | Claims | Consignment Guide | Training

how: Reports Queries:

Loss/Damage Reports

SAVE CANCEL

*Loss/Damage Number: 1-22GKB Delivery Date: 08/07/2007

*BOL/GBL Number: WKAS0001089 *Loss or Damage at Delivery?: Y

TSP Reference No.: PRO5555 Unpacking and Removal: Performed

Comments (255 characters maximum): Here is where the customer can enter comments

DoD Cust ID Number: XXX-XX-1234 Name of TSP: SENATE FORWARDING, INC.

*DoD Cust Name: DAN DREIBERG Weight of the Shipment: 5,000

DoD Customer Rank: MAJ-

Telephone Number:

DoD Cust Address: TBD Address of TSP: 1822 DEBARRY AVE.

DoD Cust City: PRINCE WILLIAM City: ORANGE PARK

DoD Cust State: VA State: FL

DoD Cust Zip Code: 22192 Zip: 32073

DoD Cust Country:

Shipment Destination Address: TBD Shipment Origin Address: 40 Wassen Way

Shipment Destination City: PRINCE WILLIAM Shipment Origin City: Unknown

Claim Services

Home

All Claims

Loss/Damage Reports

> Loss/Damage Report Detail

Inspection Reports

Summary

Help Links

Select the hyperlink below that best corresponds to the action you would like to initiate.

- Loss/Damage Reports
  - Add
  - Update
  - Submit
- Loss/Damage Items
  - Add
  - Update
- Upload Files
  - Add
- Search
  - Search

Internet

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File Edit View Favorites Tools Help

Address http://dpssbweb1.dps.sddc.army.mil/finsechannel_enu/start.swe?SWEMethod=NewRecord&SWEApplet=DPS+DoD+Loss/Damage+Form+Applet&SWEView=DPS+DoD+Loss/Da

Defense Personal Property System (DPS)

Home | Site Map | Log Ou

ome | DPS Analytics | Customer Surveys | Forms | Counseling | Shipment Mgmt | DPS User Satisfaction | Claims | Consignment Guide | Training

how: Reports Queries:

- Add
- Update
- Submit
- **Loss/Damage Items**
  - Add
  - Update
- **Upload Files**
  - Add
- **Search**
  - Search

DoD Customer Rank:	MAJ-		
Telephone Number:			
DoD Cust Address:	TBD	**Address of TSP:**	1822 DEBARRY AVE.
DoD Cust City:	PRINCE WILLIAM	**City:**	ORANGE PARK
DoD Cust State:	VA	**State:**	FL
DoD Cust Zip Code:	22192	**Zip:**	32073
DoD Cust Country:			
Shipment Destination Address:	TBD	**Shipment Origin Address:**	40 Wassen Way
Shipment Destination City:	PRINCE WILLIAM	**Shipment Origin City:**	Unknown
Shipment Destination State:	VA	**Shipment Origin State:**	
Shipment Destination Zip Code:	22192	**Shipment Origin Zip Code:**	09014
Shipment Destination Country:	USA	**Shipment Origin Country:**	Germany

SAVE CANCEL

Add/Update Loss/Damage Items

ADD SEARCH No Records

Item	Item Name	Inventory Number	Loss/Damage Description	Item Creation Date

File Attachments

ADD SEARCH No Records HELP

Attachment Name	Type	Size (In Bytes)	Modified	Comments

Internet

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File Edit View Favorites Tools Help

Address http://dpssbweb1.dps.sddc.army.mil/finsechannel_enu/start.swe?SWEMethod=NewRecord&SWEApplet=DPS+DoD+Loss/Damage+Form+Applet&SWEView=DPS+DoD+Loss/Da

Defense Personal Property System (DPS)

Home | Site Map | Log Ou

ome | DPS Analytics | Customer Surveys | Forms | Counseling | Shipment Mgmt | DPS User Satisfaction | Claims | Consignment Guide | Training

how: Reports Queries:

Loss/Damage Number: 1-22GKB **Delivery Date:** 08/07/2007

BOL/GBL Number: WKAS0001089 **Loss or Damage at Delivery?:** Y

TSP Reference No.: PRO5555 **Unpacking and Removal:** Performed

Comments: Here is where the customer can enter comments

DoD Cust ID Number: XXX-XX-1234 **Name of TSP:** SENATE FORWARDING, INC.

DoD Cust Name: DAN DREIBERG **Weight of the Shipment:** 5,000

DoD Customer Rank: MAJ-

Telephone Number:

DoD Customer Address: TBD
PRINCE WILLIAM, VA 22192

Address of TSP: 1822 DEBARRY AVE.
ORANGE PARK FL 32073

Shipment Destination Address: TBD
PRINCE WILLIAM, VA 22192 USA

Shipment Origin Address: 40 Wassen Way

All Claims

Loss/Damage Reports

> Loss/Damage Report Detail

Inspection Reports

Summary

Help Links

Select the hyperlink below that best corresponds to the action you would like to initiate.

- **Loss/Damage Reports**
  - Add
  - Update
  - Submit
- **Loss/Damage Items**
  - Add
  - Update
- **Upload Files**
  - Add
- **Search**
  - Search

Add/Update Loss/Damage Items

ADD SEARCH No Records

Item	Item Name	Inventory Number	Loss/Damage Description	Item Creation Date

File Attachments

ADD SEARCH No Records HELP

Attachment Name	Type	Size (In Bytes)	Modified	Comments

Internet

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Defense Personal Property System (DPS)

Home | Site Map | Log Ou

ome | DPS Analytics | Customer Surveys | Forms | Counseling | Shipment Mgmt | DPS User Satisfaction | Claims | Consignment Guide | Training

how: Reports Queries:

DoD Customer Rank: MAJ-

Telephone Number:

DoD Customer Address: TBD
PRINCE WILLIAM, VA 22192

Address of TSP: 1822 DEBARRY AVE.
ORANGE PARK FL 32073

Shipment Destination Address: TBD
PRINCE WILLIAM, VA 22192 USA

Shipment Origin Address: 40 Wassen Way

Select the hyperlink below that best corresponds to the action you would like to initiate.

- **Loss/Damage Reports**
  - Add
  - Update
  - Submit
- **Loss/Damage Items**
  - Add
  - Update
- **Upload Files**
  - Add
- **Search**
  - Search

Add/Update Loss/Damage Items

Help?

SAVE CANCEL

*Item Name: Television

*Item Creation Date: 08/07/2007

Inventory Number: 005

*Loss/Damage Description: Shattered Screen

File Attachments

ADD SEARCH No Records HELP

Attachment Name	Type	Size (In Bytes)	Modified	Comments

Internet

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File Edit View Favorites Tools Help

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Defense Personal Property System (DPS)

Home | Site Map | Log Ou

ome | DPS Analytics | Customer Surveys | Forms | Counseling | Shipment Mgmt | DPS User Satisfaction | Claims | Consignment Guide | Training

how: Reports Queries:

DoD Customer Rank: MAJ-

Telephone Number:

DoD Customer Address: TBD
PRINCE WILLIAM, VA 22192

Address of TSP: 1822 DEBARRY AVE.
ORANGE PARK FL 32073

Shipm stination Address: TBD
PRINCE WILLIAM, VA 22192 USA

Shipment Origin Address: 40 Wassen Way

Select the hyperlink below that best corresponds to the action you would like to initiate.

- **Loss/Damage Reports**
  - Add
  - Update
  - Submit
- **Loss/Damage Items**
  - Add
  - Update
- **Upload Files**
  - Add
- **Search**
  - Search

Add/Update Loss/Damage Items

Help?

SAVE CANCEL

*Item Name: Television

*Item Creation Date: 08/07/2007

Inventory Number: 005

*Loss/Damage Description: Shattered Screen

File Attachments

ADD SEARCH No Records HELP

Attachment Name	Type	Size (In Bytes)	Modified	Comments

Internet

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File Edit View Favorites Tools Help

Address http://dpssbweb1.dps.sddc.army.mil/finsechannel_enu/start.swe?SWEMethod=NewRecord&SWEApplet=DPS+DoD+Loss/Damage+Form+Applet&SWEView=DPS+DoD+Loss/Da

Comments: Here is where the customer can enter comments

DoD Cust ID Number: XXX-XX-1234
Name of TSP: SENATE FORWARDING, INC.
DoD Cust Name: DAN DREIBERG
Weight of the Shipment: 5,000
DoD Customer Rank: MAJ-
Telephone Number:
DoD Customer Address: TBD
PRINCE WILLIAM, VA 22192
Address of TSP: 1822 DEBARRY AVE.
ORANGE PARK FL 32073
Shipment Destination Address: TBD
PRINCE WILLIAM, VA 22192 USA
Shipment Origin Address: 40 Wassen Way

Inspection Reports

Summary

Help Links

Select the hyperlink below that best corresponds to the action you would like to initiate.

- **Loss/Damage Reports**
  - Add
  - Update
  - Submit
- **Loss/Damage Items**
  - Add
  - Update
- **Upload Files**
  - Add
- **Search**
  - Search

Add/Update Loss/Damage Items

ADD UPDATE SEARCH

1 - 3 of 3

Item	Item Name	Inventory Number	Loss/Damage Description	Item Creation Date
3	Arm Chair	002	torn cushion	08/07/2007
2	Dresser 1	071	Broken drawer	08/07/2007
1	Television	005	Shattered Screen	08/07/2007

File Attachments

ADD SEARCH

No Records HELP

Attachment Name	Type	Size (In Bytes)	Modified	Comments

Internet

Loss/Damage Reports

1 of 2+

ADD UPDATE SUBMIT

Loss/Damage Numbe 1-22GKB **Delivery Date:** 08/07/2007

BOL/GBL Number KAS0001089 **Loss or Damage at Delivery?:** Y

TSP Reference I RO5555 **Unpacking and Removal:** Performed

Commer ere is where the customer can enter comments

DoD Cust ID Number: XXX-XX-1234 **Name of TSP:** SENATE FORWARDING, INC.

DoD Cust Name: DAN DREIBERG **Weight of the Shipment:** 5,000

DoD Customer Rank: MAJ-

Telephone Number:

DoD Customer Address: TBD
PRINCE WILLIAM, VA 22192

Address of TSP: 1822 DEBARRY AVE.
ORANGE PARK FL 32073

Shipment Destination Address: TBD
PRINCE WILLIAM, VA 22192 USA

Shipment Origin Address: 40 Wassen Way

Add/Update Loss/Damage Items

ADD UPDATE SEARCH

1 - 3 of 3

	Item	Item Name	Inventory Number	Loss/Damage Description	Item Creation Date
				torn cushion	

Claim Services

Home

All Claims

Loss/Damage Reports

> Loss/Damage Report Detail

Inspection Reports

Summary

Help Links

Select the hyperlink below that best corresponds to the action you would like to initiate.

- **Loss/Damage Reports**
  - Add
  - Update
  - Submit
- **Loss/Damage Items**
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  - Update
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File Edit View Favorites Tools Help

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Defense Personal Property System (DPS)

Home | Site Map | Log Ou

ome | DPS Analytics | Customer Surveys | Forms | Counseling | Shipment Mgmt | DPS User Satisfaction | Claims | Consignment Guide | Training

how: Reports Queries:

ss/Damage Number:

Loss/Damage Reports

1 of 2+

ADD UPDATE SUBMIT

Loss/Damage Number: 1-22GKB **Delivery Date:** 08/07/2007

BOL/GBL Number: WKAS0001089 **Loss or Damage at Delivery?:** Y

TSP Reference No.: PRO5555 **Unpacking and Removal:** Performed

Comments: Here is where the custom

DoD Cust ID Number: XXX-XX-1234

DoD Cust Name: DAN DREIBERG

DoD Customer Rank: MAJ-

Telephone Number:

DoD Customer Address: TBD
PRINCE WILLIAM, VA 22192

Address of TSP: 1822 DEBARRY AVE.
ORANGE PARK FL 32073

Shipment Destination Address: TBD
PRINCE WILLIAM, VA 22192 USA

Shipment Origin Address: 40 Wassen Way

Microsoft Internet Explorer

Are you sure you want to Submit this Loss/Damage Report?

OK Cancel

Add/Update Loss/Damage Items

ADD UPDATE SEARCH

1 - 3 of 3

Item	Item Name	Inventory Number	Loss/Damage Description	Item Creation Date
			torn cushion	

Claim Services

Home

All Claims

Loss/Damage Reports

> Loss/Damage Report Detail

Inspection Reports

Summary

Help Links

Select the hyperlink below that best corresponds to the action you would like to initiate.

- **Loss/Damage Reports**
  - Add
  - Update
  - Submit
- **Loss/Damage Items**
  - Add
  - Update
- **Upload Files**
  - Add
- **Search**
  - Search

Internet

Loss/Damage Reports

1 of 1+

ADD UPDATE

Loss/Damage Number: 1-22GKB
Delivery Date: 08/07/2007
BOL/GBL Number: WKAS0001089
Loss or Damage at Delivery?: Y
TSP Reference No.: PRO5555
Unpacking and Removal: Performed
Comments: Here is where the customer can enter comments

DoD Cust ID Number: XXX-XX-1234
Name of TSP: SENATE FORWARDING, INC.
DoD Cust Name: DAN DREIBERG
Weight of the Shipment: 5,000
DoD Customer Rank: MAJ-
Telephone Number:
DoD Customer Address: TBD
PRINCE WILLIAM, VA 22192
Address of TSP: 1822 DEBARRY AVE.
ORANGE PARK FL 32073
Shipment Destination Address: TBD
PRINCE WILLIAM, VA 22192 USA
Shipment Origin Address: 40 Wassen Way

Add/Update Loss/Damage Items

SEARCH

1 - 3 of 3

	Item	Item Name	Inventory Number	Loss/Damage Description	Item Creation Date
>	1	Television	005	Shattered Screen	08/07/2007

Claim Services

Home
All Claims
Loss/Damage Reports
> Loss/Damage Report Detail
Inspection Reports
Summary

Help Links

Select the hyperlink below that best corresponds to the action you would like to initiate.

- **Loss/Damage Reports**
  - Add
  - Update
  - Submit
- **Loss/Damage Items**
  - Add
  - Update
- **Upload Files**
  - Add
- **Search**
  - Search

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File Edit View Favorites Tools Help

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Defense Personal Property System (DPS)

Home | Site Map | Log Out

Home | DPS Analytics | Customer Surveys | Forms | Counseling | Shipment Mgmt | DPS User Satisfaction | Claims | Consignment Guide | Training

Show: Claims Home Reports Queries:

Claims Home:

Welcome to your Claims Home Page.

Click here for: HELP

In order to be eligible for Full Replacement Value (FRV), you must file a claim directly with the Transportation Service Provider (TSP) via DPS within 9 months from the date of delivery. If the claim is filed more than 9 months from the delivery date you will only be eligible for depreciated value up to two years from delivery.

Exceptions to the filing timelines will be granted on a case by case basis. Claims must be settled, or a final offer made within 60 days, however you may transfer the claim to the appropriate Military Claims Office (MCO) after 30-days for any reason. You may transfer a claim immediately, and still be eligible for Full Replacement Value (FRV) upon:

1. **Notice that the TSP has made a final offer on the claim or denied it in full.**
2. **Notification by SDDC that the TSP is in bankruptcy.**
3. **Notification that the TSP has been placed in permanent, world-wide Non-Use status by SDDC.**
4. **The TSPs failure to comply with the catastrophic loss provisions as verified by the MCO.**
5. **The TSPs failure to comply with essential items provisions as verified by the MCO.**

Warning: If you elect to immediately transfer your claim to the Military Claims Office and one of the above conditions does not exist, your claim will be handled under the depreciated value.

USMC ONLY: Before you transfer your claims to HQMC Claims Office, please contact us at 703-784-9533 or DSN 278-9533 or email us at hqmc.claims@usmc.mil and provide your telephone number for us to call you concerning your claims. This call may be beneficial to you.

From this page you may:

Claim Services

Home

All Claims

Loss/Damage Reports

Inspection Reports

Summary

Create Claims

Pick the Shipment:

Submitter's Relationship:

Add & Go

Search Claims

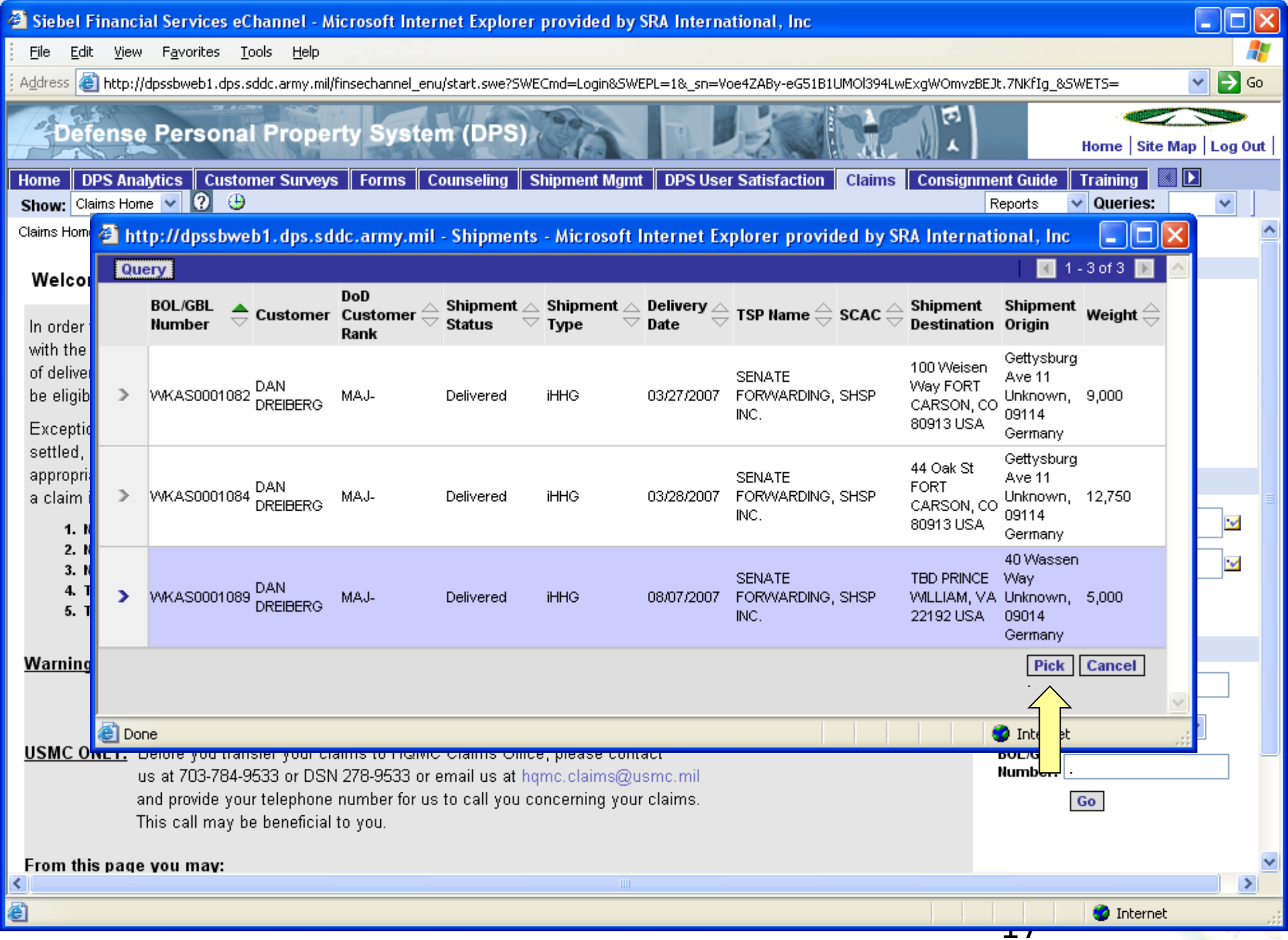
Claim #:

Claim Status:

BOL/GBL Number:

Go

Internet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Go
Defense Personal Property System (DPS)
Home | Site Map | Log Out
Home DPS Analytics Customer Surveys Forms Counseling Shipment Mgmt DPS User Satisfaction Claims Consignment Guide Training
Show: Claims Home
Reports
Queries:
Claims Hom
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Query
1 - 3 of 3
BOL/GBL Number
Customer
DoD Customer Rank
Shipment Status
Shipment Type
Delivery Date
TSP Name
SCAC
Shipment Destination
Shipment Origin
Weight
WKAS0001082 DAN DREIBERG MAJ- Delivered iHHG 03/27/2007 SENATE FORWARDING, SHSP INC. 100 Weisen Way FORT CARSON, CO 80913 USA Gettysburg Ave 11 Unknown, 09114 Germany 9,000
WKAS0001084 DAN DREIBERG MAJ- Delivered iHHG 03/28/2007 SENATE FORWARDING, SHSP INC. 44 Oak St FORT CARSON, CO 80913 USA Gettysburg Ave 11 Unknown, 09114 Germany 12,750
WKAS0001089 DAN DREIBERG MAJ- Delivered iHHG 08/07/2007 SENATE FORWARDING, SHSP INC. TBD PRINCE WILLIAM, VA 22192 USA 40 Wassen Way Unknown, 09014 Germany 5,000
Pick
Cancel
Done
Internet
USMC ONLY:
us at 703-784-9533 or DSN 278-9533 or email us at hqmc.claims@usmc.mil
and provide your telephone number for us to call you concerning your claims.
This call may be beneficial to you.
Number:
Go
From this page you may:
Internet

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From this page you may:

* Initiate a new claim
* Search for an existing claim
* View existing claims, loss/damage reports and inspection reports

Loss/Damage Reports

Inspection Reports

Summary

Create Claims

Pick the Shipment: WKAS0001089

Submitter's Relationship:

Add & Go

Search Claims

Claim #:

Claim Status:

BOL/GBL Number:

Go

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* Search for an existing claim
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Loss/Damage Reports

Inspection Reports

Summary

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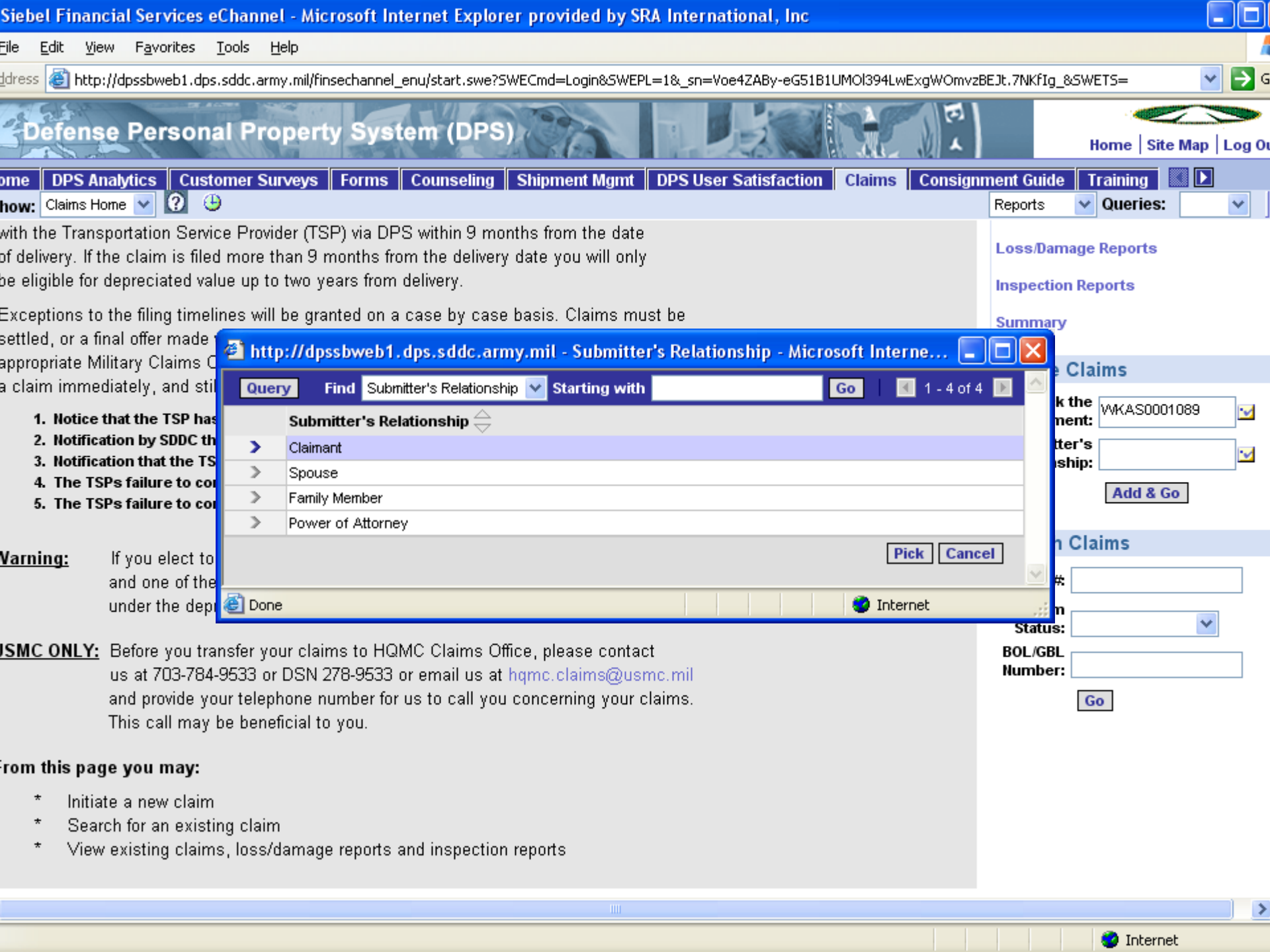
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Defense Personal Property System (DPS)
Home | Site Map | Log Ou
DPS Analytics
Customer Surveys
Forms
Counseling
Shipment Mgmt
DPS User Satisfaction
Claims
Consignment Guide
Training
how: Claims Home
Reports
Queries:
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Loss/Damage Reports
Inspection Reports
Summary
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Submitter's Relationship
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Go
1 - 4 of 4
Submitter's Relationship
Claimant
Spouse
Family Member
Power of Attorney
Pick
Cancel
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Add & Go
Claims
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Status:
BOL/GBL Number:
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* Initiate a new claim
* Search for an existing claim
* View existing claims, loss/damage reports and inspection reports
Internet

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From this page you may:

* Initiate a new claim
* Search for an existing claim
* View existing claims, loss/damage reports and inspection reports

Loss/Damage Reports

Inspection Reports

Summary

Create Claims

Pick the Shipment: WKAS0001089

Submitter's Relationship: Claimant

Add & Go

Search Claims

Claim #:

Claim Status:

BOL/GBL Number:

Go

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Defen Personal Property System (DPS)

Home | Site Map | Log Ou

ome | DPS A ytics | Customer Surveys | Forms | Counseling | Shipment Mgmt | DPS User Satisfaction | Claims | Consignment Guide | Training

how: Reports Queries:

ADD UPDATE DELETE PULL LOSS|DAMAGE ITEMS SUBMIT

Claim #: 1-22GLG **BOL/GBL Number:** WKAS0001089 **Shipment Destination:** TBD

Claim Creation Date: 8/7/2007 **Claims Shipment Description:** PRINCE WILLIAM, VA 22192 USA

Claim Status: In Progress **TSP Claim Number:**

Comments:

Quick Claims Payment made?:

Add/Update Claim Items

ADD SEARCH

No Records

Item	Item Name	Item Description	Item Status	Claimed Amount	Loss Type	Created	Damage Description

Demand/Offer

No Records

DPS Demand/Offer Number	Item Name	TSP Action	TSP Offer	Amount demanded of TSP	Amount paid to DoD customer	DOD Customer Counter Offer	Final TSP Offer?	Offer Accepted by DoD customer?

Upload File Attachments

SEARCH

No Records

Attachment Name	Type	Size (In Bytes)	Modified	Comments

Home

All Claims

> Claim Detail

Loss/Damage Reports

Inspection Reports

Summary

Help Links

Select the hyperlink below that best corresponds to the action you would like to initiate.

- **Claim**
  - Add
  - Update
  - Submit
  - Transfer to MCO
  - Pull Loss/Damage Items
  - Nonpayment
- **Claim Items**
  - Add
  - Update
  - Delete
  - Transfer to MCO
- **Demand/Offer**
  - Counter Offer
  - Accept Offer
- **Upload Files**
  - Add
- **Search**
  - Search

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Internet

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Defense Personal Property System (DPS)

Home | Site Map | Log Ou

ome | DPS Analytics | Customer Surveys | Forms | Counseling | Shipment Mgmt | DPS User Satisfaction | Claims | Consignment Guide | Training

how: Reports Queries:

Claim

1 of 1+ HELP

SAVE CANCEL

*Claim #: 1-22GLG Claim Creation Date: 8/7/2007

Claimant Information

ID Number: XXX-XX-1234
First Name: DAN
Last Name: DREIBERG
Email: dan@owl.com
Rank: MAJ-
Branch of Service: Air Force

Street Address: TBD
City: PRINCE WILLIAM
State: VA
Zip/Postal Code: 22192
Country:

Comments (255 characters maximum): No Comment

Claim Details

*BOL/GBL Number: WKAS0001089
*Submitter's Relationship: Claimant
TSP Claim Number:
TSP's Liability Limits: 20,000.00
*Quick Claims Payment made?:

Claims Shipment Description:
Pickup Date: 08/04/2007
Delivery Date: 08/07/2007
Weight: 5,000
Timely Payment Received:

Claim Services

Home
All Claims
> Claim Detail
Loss/Damage Reports
Inspection Reports
Summary

Help Links

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- Claim
  - Add
  - Update
  - Submit
  - Transfer to MCO
  - Pull Loss/Damage Items
  - Nonpayment
- Claim Items
  - Add
  - Update
  - Delete
  - Transfer to MCO
- Demand/Offer
  - Counter Offer
  - Accept Offer
- Upload Files
  - Add
- Search
  - Search

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Defense Personal Property System (DPS)

Home | Site Map | Log Ou

ome | DPS Analytics | Customer Surveys | Forr | unseling | Shipment Mgmt | DPS User Satisfaction | Claims | Consignment Guide | Training

how: Reports Queries:

Claim

1 of 1+

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Claim Status: In Progress **TSP Claim Number:**

Comments: No Comment

Quick Claims Payment made?:

Add/Update Claim Items

ADD SEARCH

No Records

Item	Item Name	Item Description	Item Status	Claimed Amount	Loss Type	Created	Damage Description

Demand/Offer

No Records

DPS Demand/Offer Number	Item Name	TSP Action	TSP Offer	Amount demanded of TSP	Amount paid to DoD customer	DOD Customer Counter Offer	Final TSP Offer?	Offer Accepted by DoD customer?

Upload File Attachments

SEARCH

No Records

Attachment Name	Type	Size (In Bytes)	Modified	Comments

Claim Services

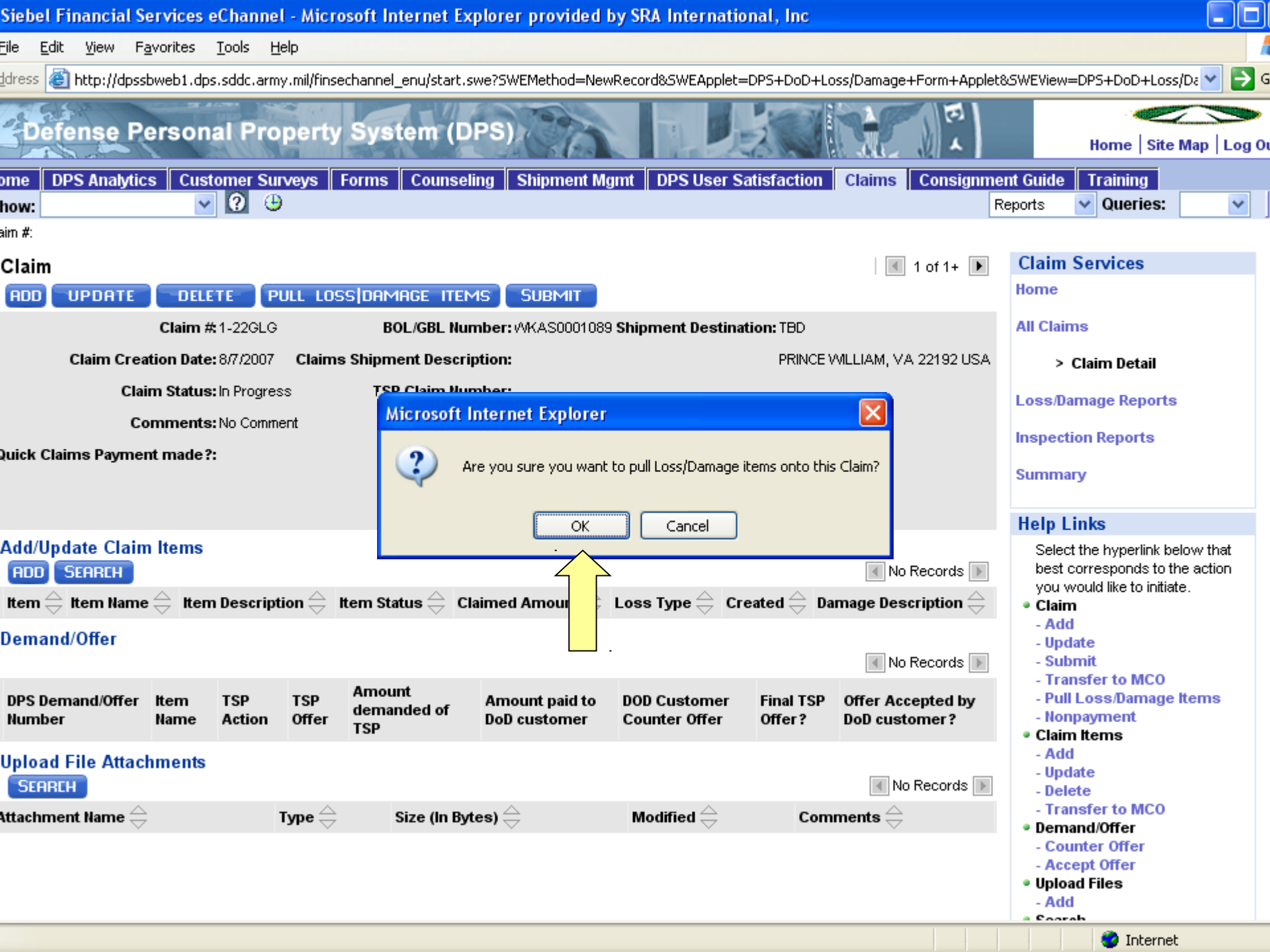
- Home
- All Claims
  - > Claim Detail
- Loss/Damage Reports
- Inspection Reports
- Summary

Help Links

Select the hyperlink below that best corresponds to the action you would like to initiate.

- **Claim**
  - Add
  - Update
  - Submit
  - Transfer to MCO
  - Pull Loss/Damage Items
  - Nonpayment
- **Claim Items**
  - Add
  - Update
  - Delete
  - Transfer to MCO
- **Demand/Offer**
  - Counter Offer
  - Accept Offer
- **Upload Files**
  - Add
- **Search**
  - Search

Internet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Defense Personal Property System (DPS)
Home | Site Map | Log Ou
DPS Analytics | Customer Surveys | Forms | Counseling | Shipment Mgmt | DPS User Satisfaction | Claims | Consignment Guide | Training
how:
Reports
Queries:
Claim
1 of 1+
ADD UPDATE DELETE PULL LOSS|DAMAGE ITEMS SUBMIT
Claim #: 1-22GLG
BOL/GBL Number: WKAS0001089
Shipment Destination: TBD
Claim Creation Date: 8/7/2007
Claims Shipment Description:
PRINCE WILLIAM, VA 22192 USA
Claim Status: In Progress
Comments: No Comment
Quick Claims Payment made?:
Microsoft Internet Explorer
Are you sure you want to pull Loss/Damage items onto this Claim?
OK
Cancel
Add/Update Claim Items
ADD SEARCH
No Records
Item | Item Name | Item Description | Item Status | Claimed Amou | Loss Type | Created | Damage Description
Demand/Offer
No Records
DPS Demand/Offer Number | Item Name | TSP Action | TSP Offer | Amount demanded of TSP | Amount paid to DoD customer | DOD Customer Counter Offer | Final TSP Offer? | Offer Accepted by DoD customer?
Upload File Attachments
SEARCH
No Records
Attachment Name | Type | Size (In Bytes) | Modified | Comments
Claim Services
Home
All Claims
> Claim Detail
Loss/Damage Reports
Inspection Reports
Summary
Help Links
Select the hyperlink below that best corresponds to the action you would like to initiate.
Claim
- Add
- Update
- Submit
- Transfer to MCO
- Pull Loss/Damage Items
- Nonpayment
Claim Items
- Add
- Update
- Delete
- Transfer to MCO
Demand/Offer
- Counter Offer
- Accept Offer
Upload Files
- Add
Internet

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Defense Personal Property System (DPS)

Home | Site Map | Log Ou

ome | DPS Analytics | Customer Surveys | Forms | Counseling | Shipment Mgmt | DPS User Satisfaction | Claims | Consignment Guide | Training

how: Reports Queries:

aim #:

Claim

1 of 1+

ADD UPDATE DELETE SUBMIT

Claim #: 1-22GLG **BOL/GBL Number:** WKAS0001089 **Shipment Destination:** TBD

Claim Creation Date: 8/7/2007 **Claims Shipment Description:** PRINCE WILLIAM, VA 22192 USA

Claim Status: In Progress **TSP Claim Number:**

Comments: No Comment

Quick Claims Payment made?:

Add/Update Claim Items

ADD UPDATE DELETE SEARCH

1 - 3 of 3

	Item	Item Name	Item Description	Item Status	Claimed Amount	Loss Type	Created	Damage Description
	1	Television		Demand Pending			8/7/2007 08:06:07 AM	Shattered Screen
	2	Dresser 1		Demand Pending			8/7/2007 08:06:07 AM	Broken drawer
	3	Arm Chair		Demand Pending			8/7/2007 08:06:07 AM	torn cushion

Demand/Offer

SEARCH

No Records

DPS Demand/Offer Number	Item Name	TSP Action	TSP Offer	Amount demanded of TSP	Amount paid to DoD customer	DOD Customer Counter Offer	Final TSP Offer?	Offer Accepted by DoD customer?

Claim Services

Home

All Claims

> Claim Detail

Loss/Damage Reports

Inspection Reports

Summary

Help Links

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- **Claim**
  - Add
  - Update
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  - Transfer to MCO
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  - Counter Offer
  - Accept Offer
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Defense Personal Property System (DPS)

Home | Site Map | Log Ou

ome | DPS Analytics | Customer Surveys | Forms | Counseling | Shipment Mgmt | DPS User Satisfaction | Claims | Consignment Guide | Training

how: Reports Queries:

aim #:

Claim

1 of 1+

ADD UPDATE DELETE SUBMIT

Claim #: 1-22GLG **BOL/GBL Number:** WKAS0001089 **Shipment Destination:** TBD

Claim Creation Date: 8/7/2007 **Claims Shipment Description:** PRINCE WILLIAM, VA 22192 USA

Claim Status: In Progress **TSP Claim Number:**

Comments: No Comment

Quick Claims Payment made?:

Add/Update Claim Items

ADD UPDATE DELETE SEARCH

1 - 3 of 3

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Demand/Offer

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Claim Services

- Home
- All Claims
- > Claim Detail
- Loss/Damage Reports
- Inspection Reports
- Summary

Help Links

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- **Claim**
  - Add
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  - Submit
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  - Update
  - Delete
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- **Demand/Offer**
  - Counter Offer
  - Accept Offer
- **Upload Files**
  - Add

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Defense Personal Property System (DPS)

Home | Site Map | Log Ou

ome | DPS Analytics | Customer Surveys | Forms | Counseling | Shipment Mgmt | DPS User Satisfaction | Claims | Consignment Guide | Training

how: Reports Queries:

Add/Update Claim Items

1 - 3 of 3 HELP

SAVE CANCEL

Item Name: Television
Item Description:
Inventory Number: 005
Item Status: Demand Pending
Loss Type:
Make/Model:
Did carton have damage?:
s whole carton missing?:
Damage Description: Shattered Screen
Comment:
Claimed Amount:
Recovery Date:
Recovery Amount:
Acquired Used:
Acquisition Cost:
Acquisition Year:

SAVE CANCEL

Select the hyperlink below that best corresponds to the action you would like to initiate.

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  - Update
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- **Demand/Offer**
  - Counter Offer
  - Accept Offer
- **Upload Files**
  - Add
- **Search**
  - Search

Demand/Offer

SEARCH

No Records

DPS Demand/Offer Number	Item Name	TSP Action	TSP Offer	Amount demanded of TSP	Amount paid to DoD customer	DOD Customer Counter Offer	Final TSP Offer?	Offer Accepted by DoD customer?

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Defense Personal Property System (DPS)

Home | Site Map | Log Ou

ome | DPS Analytics | Customer Surveys | Forms | Counseling | Shipment Mgmt | DPS User Satisfaction | Claims | Consignment Guide | Training

how: Reports Queries:

Add/Update Claim Items

1 - 3 of 3 HELP

SAVE CANCEL

Item Name: Television
Item Description: Flat Screen
Inventory Number: 005
Item Status: Demand Pending
Loss Type: Damaged
Make/Model: Philips / 42X37

Claimed Amount: $2,000.00
Recovery Date:
Recovery Amount:
Acquired Used:
Acquisition Cost: $2,200.00
Acquisition Year: 2006

Did carton have damage?: Y
s whole carton missing?: N

Damage Description: Shattered Screen

Comment:

SAVE CANCEL

Select the hyperlink below that best corresponds to the action you would like to initiate.

- **Claim**
  - Add
  - Update
  - Submit
  - Transfer to MCO
  - Pull Loss/Damage Items
  - Nonpayment
- **Claim Items**
  - Add
  - Update
  - Delete
  - Transfer to MCO
- **Demand/Offer**
  - Counter Offer
  - Accept Offer
- **Upload Files**
  - Add
- **Search**
  - Search

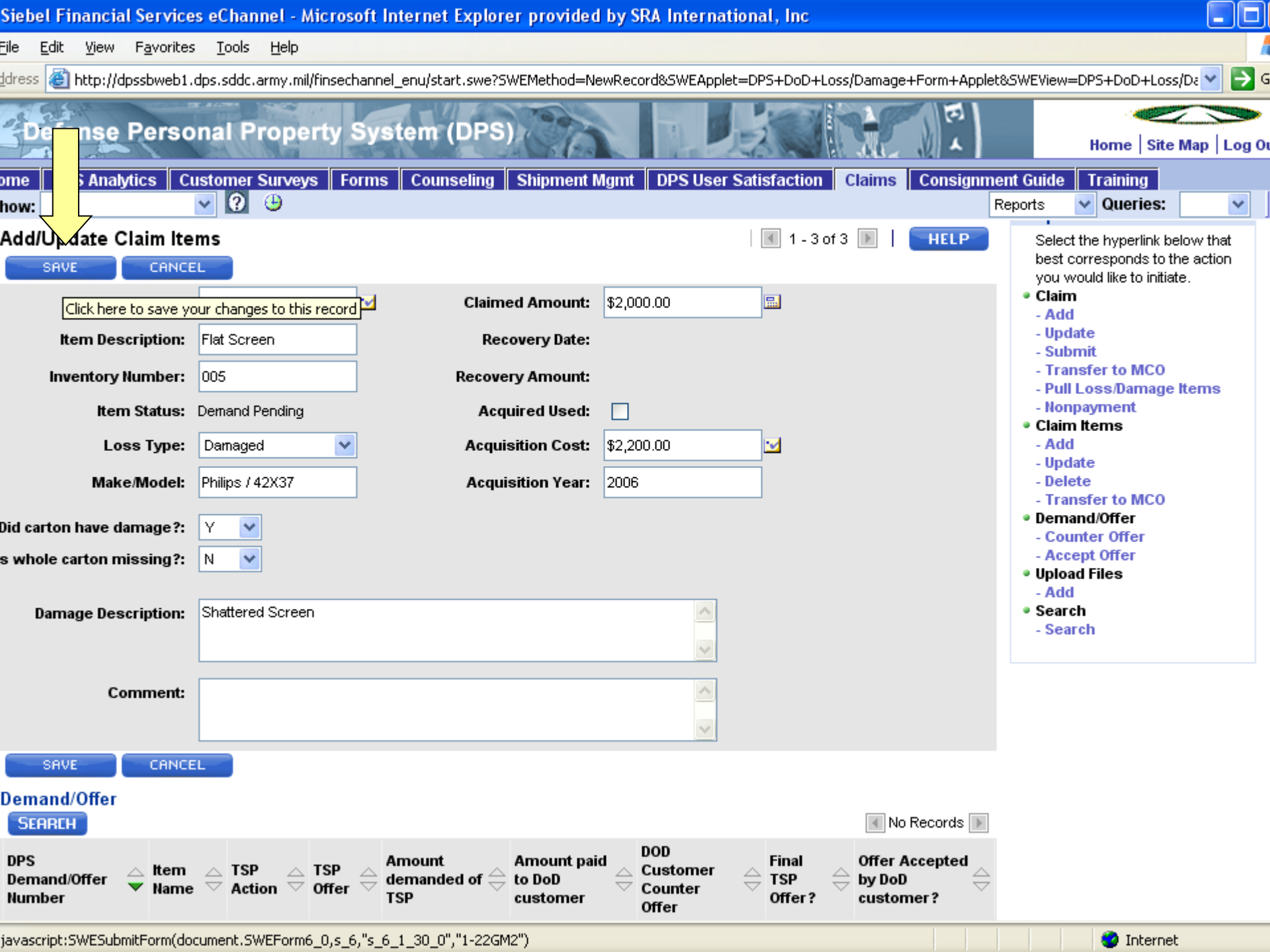
Demand/Offer

SEARCH

No Records

DPS Demand/Offer Number	Item Name	TSP Action	TSP Offer	Amount demanded of TSP	Amount paid to DoD customer	DOD Customer Counter Offer	Final TSP Offer?	Offer Accepted by DoD customer?

Internet


Siebel Financial Services eChannel - Microsoft Internet Explorer provided by SRA International, Inc
File Edit View Favorites Tools Help
http://dpssbweb1.dps.sddc.army.mil/finsechannel_enu/start.swe?SWEMethod=NewRecord&SWEApplet=DPS+DoD+Loss/Damage+Form+Applet&SWEView=DPS+DoD+Loss/Da
Defense Personal Property System (DPS)
Home | Site Map | Log Ou
Analytics | Customer Surveys | Forms | Counseling | Shipment Mgmt | DPS User Satisfaction | Claims | Consignment Guide | Training
Reports
Queries:
Add/Update Claim Items
1 - 3 of 3
HELP
SAVE
CANCEL
Click here to save your changes to this record
Claimed Amount: $2,000.00
Item Description: Flat Screen
Recovery Date:
Inventory Number: 005
Recovery Amount:
Item Status: Demand Pending
Acquired Used:
Loss Type: Damaged
Acquisition Cost: $2,200.00
Make/Model: Philips / 42X37
Acquisition Year: 2006
Did carton have damage?: Y
s whole carton missing?: N
Damage Description: Shattered Screen
Comment:
SAVE
CANCEL
Select the hyperlink below that best corresponds to the action you would like to initiate.
Claim
- Add
- Update
- Submit
- Transfer to MCO
- Pull Loss/Damage Items
- Nonpayment
Claim Items
- Add
- Update
- Delete
- Transfer to MCO
Demand/Offer
- Counter Offer
- Accept Offer
Upload Files
- Add
Search
- Search
Demand/Offer
SEARCH
No Records
DPS Demand/Offer Number
Item Name
TSP Action
TSP Offer
Amount demanded of TSP
Amount paid to DoD customer
DOD Customer Counter Offer
Final TSP Offer?
Offer Accepted by DoD customer?
javascript:SWESubmitForm(document.SWEForm6_0,s_6,"s_6_1_30_0","1-22GM2")
Internet

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File Edit View Favorites Tools Help

Address http://dpssbweb1.dps.sddc.army.mil/finsechannel_enu/start.swe?SWEMethod=NewRecord&SWEApplet=DPS+DoD+Loss/Damage+Form+Applet&SWEView=DPS+DoD+Loss/Da

Defense Personal Property System (DPS)

Home | Site Map | Log Ou

ome | DPS Analytics | Customer Surveys | Forms | Counseling | Shipment Mgmt | DPS User Satisfaction | Claims | Consignment Guide | Training

how: Reports Queries:

Claim #: 1-22GLG **BOL/GBL Number:** WKAS0001089 **Shipment Destination:** TBD

Claim Creation Date: 8/7/2007 **Claims Shipment Description:** PRINCE WILLIAM, VA 22192 USA

Claim Status: In Progress **TSP Claim Number:**

Comments: No Comment

Quick Claims Payment made?:

All Claims

> Claim Detail

Loss/Damage Reports

Inspection Reports

Summary

Add/Update Claim Items

ADD UPDATE DELETE SEARCH

1 - 3 of 3

	Item	Item Name	Item Description	Item Status	Claimed Amount	Loss Type	Created	Damage Description
>	1	Television	Flat Screen	Demand Pending	$2,000.00	Damaged	8/7/2007 08:06:07 AM	Shattered Screen
>	2	Dresser 1		Demand Pending			8/7/2007 08:06:07 AM	Broken drawer
>	3	Arm Chair		Demand Pending			8/7/2007 08:06:07 AM	torn cushion

Demand/Offer

SEARCH

No Records

DPS Demand/Offer Number	Item Name	TSP Action	TSP Offer	Amount demanded of TSP	Amount paid to DoD customer	DOD Customer Counter Offer	Final TSP Offer?	Offer Accepted by DoD customer?

Upload File Attachments

ADD SEARCH

No Records

Attachment Name	Type	Size (In Bytes)	Modified	Comments

Help Links

Select the hyperlink below that best corresponds to the action you would like to initiate.

- **Claim**
  - Add
  - Update
  - Submit
  - Transfer to MCO
  - Pull Loss/Damage Items
  - Nonpayment
- **Claim Items**
  - Add
  - Update
  - Delete
  - Transfer to MCO
- **Demand/Offer**
  - Counter Offer
  - Accept Offer
- **Upload Files**
  - Add
- **Search**
  - Search

Internet

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File Edit View Favorites Tools Help

Address http://dpssbweb1.dps.sddc.army.mil/finsechannel_enu/start.swe?SWEMethod=NewRecord&SWEApplet=DPS+DoD+Loss/Damage+Form+Applet&SWEView=DPS+DoD+Loss/Da

Defense Personal Property System (DPS)

Home | Site Map | Log Ou

ome | DPS Analytics | Customer Surveys | Forms | Counseling | Shipment Mgmt | DPS User Satisfaction | Claims | Consignment Guide | Training

how: Reports Queries:

aim #:

Claim

1 of 1+

ADD UPDATE DELETE SUBMIT

Claim #: 1-22GLG **BOL/GBL Number:** WKAS0001089 **Shipment Destination:** TBD

Claim Creation Date: 8/7/2007 **s Shipment Description:** PRINCE WILLIAM, VA 22192 USA

Claim Status: In Progres **TSP Claim Number:**

Comments: No Comme

Quick Claims Payment made?:

Add/Update Claim Items

ADD UPDATE DELETE SEARCH

1 - 3 of 3

	Item	Item Name	Item Description	Item Status	Claimed Amount	Loss Type	Created	Damage Description
>	1	Television	Flat Screen	Demand Pending	$2,000.00	Damaged	8/7/2007 08:06:07 AM	Shattered Screen
>	2	Dresser 1	antique	Demand Pending	$750.00	Damaged	8/7/2007 08:06:07 AM	Broken drawer
>	3	Arm Chair	recliner	Demand Pending	$1,200.00	Damaged	8/7/2007 08:06:07 AM	torn cushion

Demand/Offer

SEARCH

No Records

DPS Demand/Offer Number	Item Name	TSP Action	TSP Offer	Amount demanded of TSP	Amount paid to DoD customer	DOD Customer Counter Offer	Final TSP Offer?	Offer Accepted by DoD customer?

Claim Services

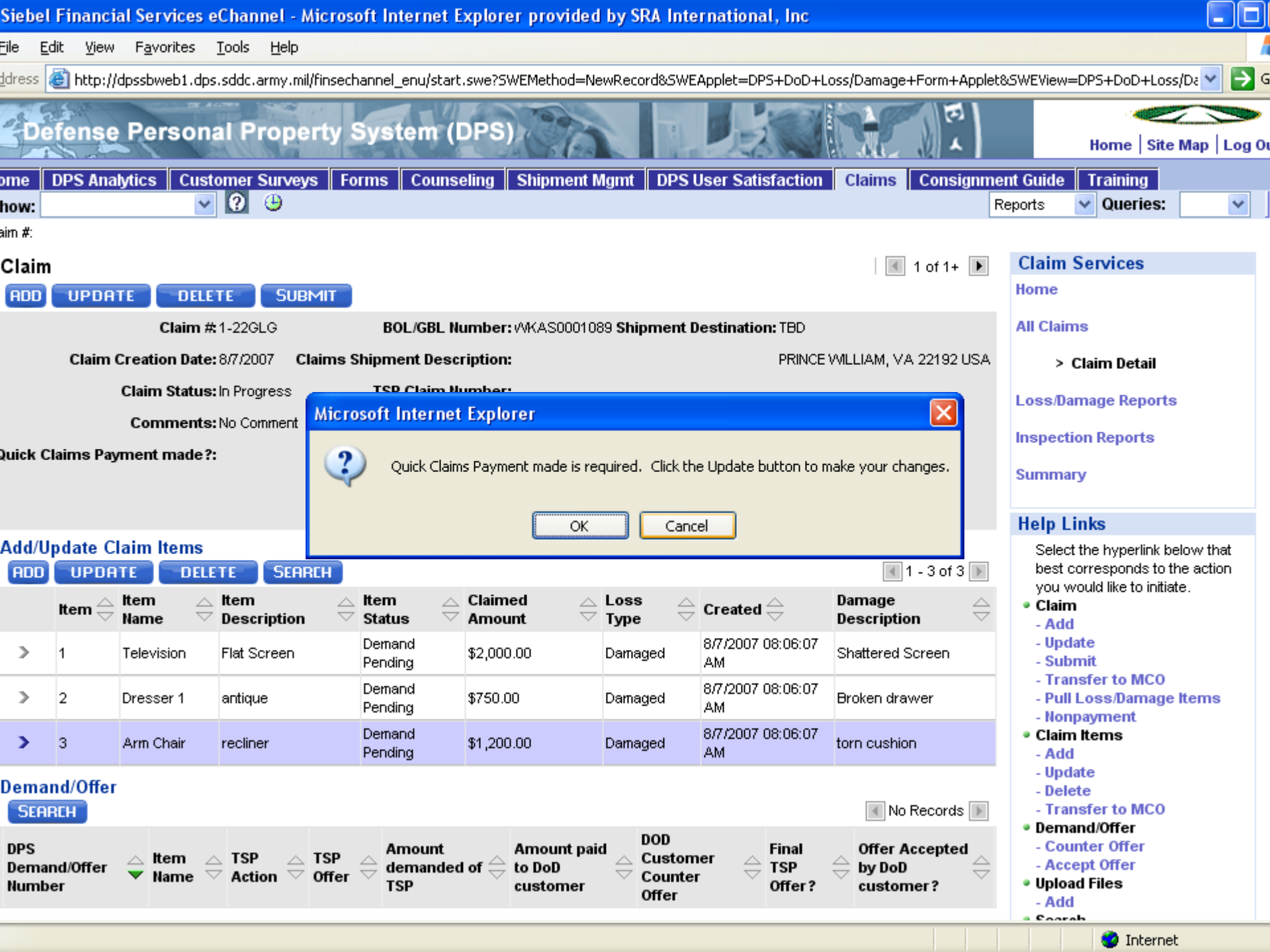
- Home
- All Claims
- > Claim Detail
- Loss/Damage Reports
- Inspection Reports
- Summary

Help Links

Select the hyperlink below that best corresponds to the action you would like to initiate.

- **Claim**
  - Add
  - Update
  - Submit
  - Transfer to MCO
  - Pull Loss/Damage Items
  - Nonpayment
- **Claim Items**
  - Add
  - Update
  - Delete
  - Transfer to MCO
- **Demand/Offer**
  - Counter Offer
  - Accept Offer
- **Upload Files**
  - Add
- **Search**

Internet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File Edit View Favorites Tools Help
http://dpssbweb1.dps.sddc.army.mil/finsechannel_enu/start.swe?SWEMethod=NewRecord&SWEApplet=DPS+DoD+Loss/Damage+Form+Applet&SWEView=DPS+DoD+Loss/Da
Defense Personal Property System (DPS)
Home | Site Map | Log Ou
DPS Analytics | Customer Surveys | Forms | Counseling | Shipment Mgmt | DPS User Satisfaction | Claims | Consignment Guide | Training
how:
Reports
Queries:
Claim
1 of 1+
ADD UPDATE DELETE SUBMIT
Claim #: 1-22GLG
BOL/GBL Number: WKAS0001089
Shipment Destination: TBD
Claim Creation Date: 8/7/2007
Claims Shipment Description:
PRINCE WILLIAM, VA 22192 USA
Claim Status: In Progress
Comments: No Comment
Quick Claims Payment made?:
Microsoft Internet Explorer
Quick Claims Payment made is required. Click the Update button to make your changes.
OK
Cancel
Add/Update Claim Items
ADD UPDATE DELETE SEARCH
1 - 3 of 3
Item | Item Name | Item Description | Item Status | Claimed Amount | Loss Type | Created | Damage Description
1 | Television | Flat Screen | Demand Pending | $2,000.00 | Damaged | 8/7/2007 08:06:07 AM | Shattered Screen
2 | Dresser 1 | antique | Demand Pending | $750.00 | Damaged | 8/7/2007 08:06:07 AM | Broken drawer
3 | Arm Chair | recliner | Demand Pending | $1,200.00 | Damaged | 8/7/2007 08:06:07 AM | torn cushion
Demand/Offer
SEARCH
No Records
DPS Demand/Offer Number | Item Name | TSP Action | TSP Offer | Amount demanded of TSP | Amount paid to DoD customer | DOD Customer Counter Offer | Final TSP Offer? | Offer Accepted by DoD customer?
Claim Services
Home
All Claims
> Claim Detail
Loss/Damage Reports
Inspection Reports
Summary
Help Links
Select the hyperlink below that best corresponds to the action you would like to initiate.
Claim
- Add
- Update
- Submit
- Transfer to MCO
- Pull Loss/Damage Items
- Nonpayment
Claim Items
- Add
- Update
- Delete
- Transfer to MCO
Demand/Offer
- Counter Offer
- Accept Offer
Upload Files
- Add
Internet

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File Edit View Favorites Tools Help

Address http://dpssbweb1.dps.sddc.army.mil/finsechannel_enu/start.swe?SWECmd=Login&SWEPL=1&_sn=KTkcHPgoFqnsmMB9eZHE0.dJXRZwLx1X7MRisz4NVik_&SWETS=

Defense Personal Property System (DPS)

Home | Site Map | Log Out

ome | DPS Analytics | Customer Surveys | Forms | Counseling | Shipment Mgmt | DPS User Satisfaction | Claims | Consignment Guide | Training

how: Reports Queries:

Claim

1 of 1+

ADD UPDATE DELETE SUBMIT

Claim #: 1-22GLG BOL/GBL Number: WKAS0001089 Shipment Destination: TBD

C ation Date: 8/7/2007 Claims Shipment Description: PRINCE WILLIAM, VA 22192 USA

laim Status: In Progress TSP Claim Number:

Comments: No Comment

Quick Claims ent made?:

Add/Update Claim Items

ADD UPDATE DELETE SEARCH

1 - 3 of 3

	Item	Item Name	Item Description	Item Status	Claimed Amount	Loss Type	Created	Damage Description
>	1	Television	Flat Screen	Demand Pending	$2,000.00	Damaged	8/7/2007 08:06:07 AM	Shattered Screen
>	2	Dresser 1	antique	Demand Pending	$750.00	Damaged	8/7/2007 08:06:07 AM	Broken drawer
>	3	Arm Chair	recliner	Demand Pending	$1,200.00	Damaged	8/7/2007 08:06:07 AM	torn cushion

Demand/Offer

SEARCH

No Records

DPS Demand/Offer Number	Item Name	TSP Action	TSP Offer	Amount demanded of TSP	Amount paid to DoD customer	DOD Customer Counter Offer	Final TSP Offer?	Offer Accepted by DoD customer?

Upload File Attachments

Claim Services

- Home
- All Claims
  - > Claim Detail
- Loss/Damage Reports
- Inspection Reports
- Summary

Help Links

Select the hyperlink below that best corresponds to the action you would like to initiate.

- **Claim**
  - Add
  - Update
  - Submit
  - Transfer to MCO
  - Pull Loss/Damage Items
  - Nonpayment
- **Claim Items**
  - Add
  - Update
  - Delete
  - Transfer to MCO
- **Demand/Offer**
  - Counter Offer
  - Accept Offer
- **Upload Files**
  - Add
- **Search**
  - Search

Internet

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File Edit View Favorites Tools Help

Address http://dpssbweb1.dps.sddc.army.mil/finsechannel_enu/start.swe?SWECmd=Login&SWEPL=1&_sn=KTkcHPgoFqnsmMB9eZHE0.dJXRZwLx1X7MRisz4NVik_&SWETS=

Defense Personal Property System (DPS)

Home | Site Map | Log Out

ome | DPS Analytics | Customer Surveys | Forms | Counseling | Shipment Mgmt | DPS User Satisfaction | Claims | Consignment Guide | Training

how: Reports Queries:

- Transfer to MCO
- Pull Loss/Damage Items
- Nonpayment

- Claim Items
  - Add
  - Update
  - Delete
  - Transfer to MCO
- Demand/Offer
  - Counter Offer
  - Accept Offer
- Upload Files
  - Add
- Search
  - Search

Claim Details

*BOL/GBL Number: WKAS0001089

Claims Shipment Description:

*Submitter's Relationship: Claimant

Pickup Date: 08/04/2007

TSP Claim Number:

Delivery Date: 08/07/2007

TSP's Liability Limits: 20,000.00

Weight: 5,000

*Quick Claims Payment made?:

Timely Payment Received:

Quick Claims Payment

Dollar amount of Quick Claims payment:

Item List for Quick Claims:

Shipment Destination: TBD

PRINCE WILLIAM, VA 22192 USA

SAVE CANCEL

Internet

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Defense Personal Property System (DPS)

Home | Site Map | Log Ou

ome | DPS Analytics | Customer Surveys | Forms | Counseling | Shipment Mgmt | DPS User Satisfaction | Claims | Consignment Guide | Training

how: Reports Queries:

- Delete
- Transfer to MCO
- Demand/Offer
- Counter Offer
- Accept Offer
- Upload Files
- Add
- Search
- Search

*BOL/GBL Number: WKAS0001089 Claims Shipment Description:

*Submitter's Relationship: Claimant Pickup Date: 08/04/2007

TSP Claim Number: Delivery Date: 08/07/2007

TSP's Liability Limits: 20,000.00 Weight: 5,000

*Quick Claims Payment made?: Y Timely Payment Received:

Quick Claims Payment

Dollar amount of Quick Claims payment: 350

Item List for Quick Claims:

Camera Stand
Lamp
Stool

A brief list of items covered by any Quick Claims payment

Shipment Destination: TBD

PRINCE WILLIAM, VA 22192 USA

SAVE CANCEL

Add/Update Claim Items

ADD UPDATE DELETE SEARCH

1 - 3 of 3

	Item	Item Name	Item Description	Item Status	Claimed Amount	Loss Type	Created	Damage Description
>	1	Television	Flat Screen	Demand	$2,000.00	Damaged	8/7/2007 08:06:07	Shattered Screen

Internet

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Address http://dpssbweb1.dps.sddc.army.mil/finsechannel_enu/start.swe?SWECmd=Login&SWEPL=1&_sn=Zb0iAk19gKQTYXJklwUhlpGf8gNwRvX4H5CVOg7AC2Q_&SWETS=

Defense Personal Property System (DPS)

Home | Site Map | Log Out

PS Analytics | Customer Surveys | Rates | TSPQP Form History | Tracking | Shipment Mgmt | Best Value Scoring | DPS User Satisfaction | Claims

how: Reports Queries:

Claim Status: Submitted **TSP Claim Number:** **Comments:** No Comment

Claims | Claim Items

Show: Claim Items

Claim Items

Query | Deny Item

1 - 3 of 3

Item	Inventory Number	Item Name	Item Description	Loss Type	Item Status	Is whole carton missing? (yes or no) if yes please explain	Did carton have damage?	Damage Description	Comment	Make/Model	Acquired Used?	Acquisition Year	A C
1	005	Television	Flat Screen	Damaged	Demand Pending	N	Y	Shattered Screen		Philips / 42X37		2006	$
2	071	Dresser 1	antique	Damaged	Demand Pending	N	Y	Broken drawer					$
3	002	Arm Chair	recliner	Damaged	Demand Pending	N	N	torn cushion				1975	$

Demand/Offer

New | Edit | Query | Submit

No Records

DPS Demand/Offer Number	TSP Action	Item Creation Date	Additional amount paid to DoD customer by MCO	Additional MCO Payment to DoD customer Date	Amount demanded of TSP	Amount paid to DoD customer	Amount paid to DoD customer by MCO	Amou from

File Attachments

New | Query

No Records

Attachment Name	Type	Size (In Bytes)	Modified	Comments

Internet

Siebel Financial Services eChannel - Microsoft Internet Explorer provided by SRA International, Inc

File Edit View Favorites Tools Help

Address http://dpssbweb1.dps.sddc.army.mil/finsechannel_enu/start.swe?SWECmd=Login&SWEPL=1&_sn=Zb0iAk19gKQTYXJklwUhlpGf8gNwRvX4H5CVOg7AC2Q_&SWETS=

Defense Personal Property System (DPS)

Home | Site Map | Log Ou

PS Analytics | Customer Surveys | Rates | TSPQP Form History | Tracking | Shipment Mgmt | Best Value Scoring | DPS User Satisfaction | Claims

how: Reports Queries:

>	1	005	Television Flat Screen	Damaged	Demand Pending	N	Y	Shattered Screen	Philips / 42X37	2006	$
>	2	071	Dresser 1 antique	Damaged	Demand Pending	N	Y	Broken drawer			$
>	3	002	Arm Chair recliner	Damaged	Demand Pending	N	N	torn cushion		1975	$

Demand/Offer

New | Edit | Query | Submit

No Records

DPS Demand/Offer Number	TSP Action	TSP Offer	Item Creation Date	Additional amount paid to DoD customer by MCO	Additional MCO Payment to DoD customer Date	Amount demanded of TSP	Amount paid to DoD customer	Amount paid to DoD customer by MCO	Amou from

File Attachments

Save | Cancel

*Attachment Name:

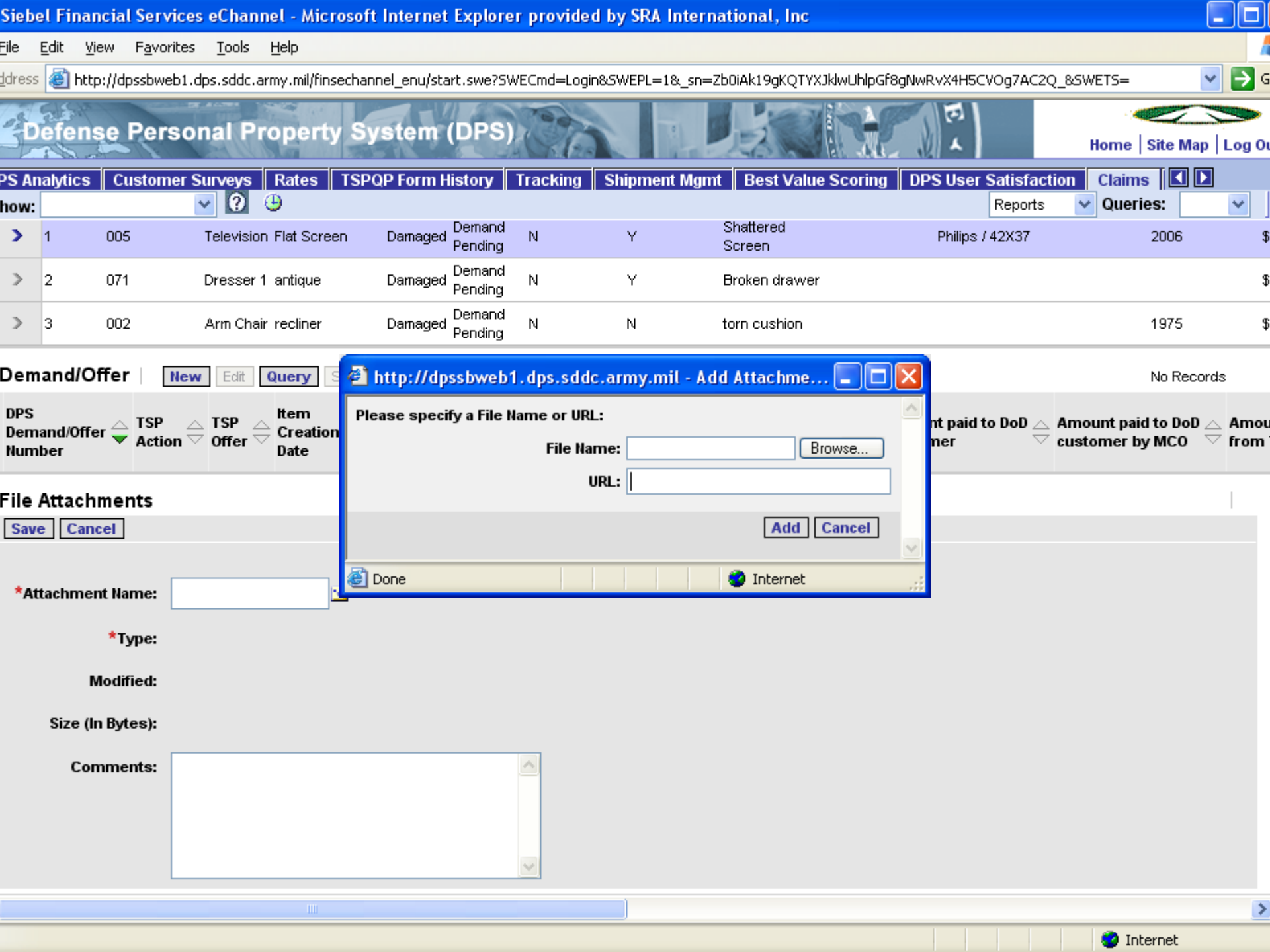
*Type:

Modified:

Size (In Bytes):

Comments:

Internet


Siebel Financial Services eChannel - Microsoft Internet Explorer provided by SRA International, Inc
File Edit View Favorites Tools Help
http://dpssbweb1.dps.sddc.army.mil/finsechannel_enu/start.swe?SWECmd=Login&SWEPL=1&_sn=Zb0iAk19gKQTYXJklwUhlpGf8gNwRvX4H5CVOg7AC2Q_&SWETS=
Defense Personal Property System (DPS)
Home | Site Map | Log Ou
PS Analytics | Customer Surveys | Rates | TSPQP Form History | Tracking | Shipment Mgmt | Best Value Scoring | DPS User Satisfaction | Claims
how:
Reports
Queries:
1 005 Television Flat Screen Damaged Demand Pending N Y Shattered Screen Philips / 42X37 2006 $
2 071 Dresser 1 antique Damaged Demand Pending N Y Broken drawer $
3 002 Arm Chair recliner Damaged Demand Pending N N torn cushion 1975 $
Demand/Offer
New Edit Query
No Records
DPS Demand/Offer Number
TSP Action
TSP Offer
Item Creation Date
nt paid to DoD ner
Amount paid to DoD customer by MCO
Amou from
http://dpssbweb1.dps.sddc.army.mil - Add Attachme...
Please specify a File Name or URL:
File Name:
Browse...
URL:
Add Cancel
Done
Internet
File Attachments
Save Cancel
*Attachment Name:
*Type:
Modified:
Size (In Bytes):
Comments:
Internet

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Defense Personal Property System (DPS)

Home | Site Map | Log Ou

PS Analytics | Customer Surveys | Rates | TSPQP Form History | Tracking | Shipment Mgmt | Best Value Scoring | DPS User Satisfaction | Claims

how: Reports Queries:

>	1	005	Television Flat Screen	Damaged	Demand Pending	N	Y	Shattered Screen	Philips / 42X37	2006	$
>	2	071	Dresser 1 antique	Damaged	Demand Pending	N	Y	Broken drawer			$
>	3	002	Arm Chair recliner	Damaged	Demand Pending	N	N	torn cushion		1975	$

Demand/Offer

New | Edit | Query | Submit

No Records

DPS Demand/Offer Number	TSP Action	TSP Offer	Item Creation Date	Additional amount paid to DoD customer by MCO	Additional MCO Payment to DoD customer Date	Amount demanded of TSP	Amount paid to DoD customer	Amount paid to DoD customer by MCO	Amou from

File Attachments

Save | Cancel

Attachment Name: broken_tv

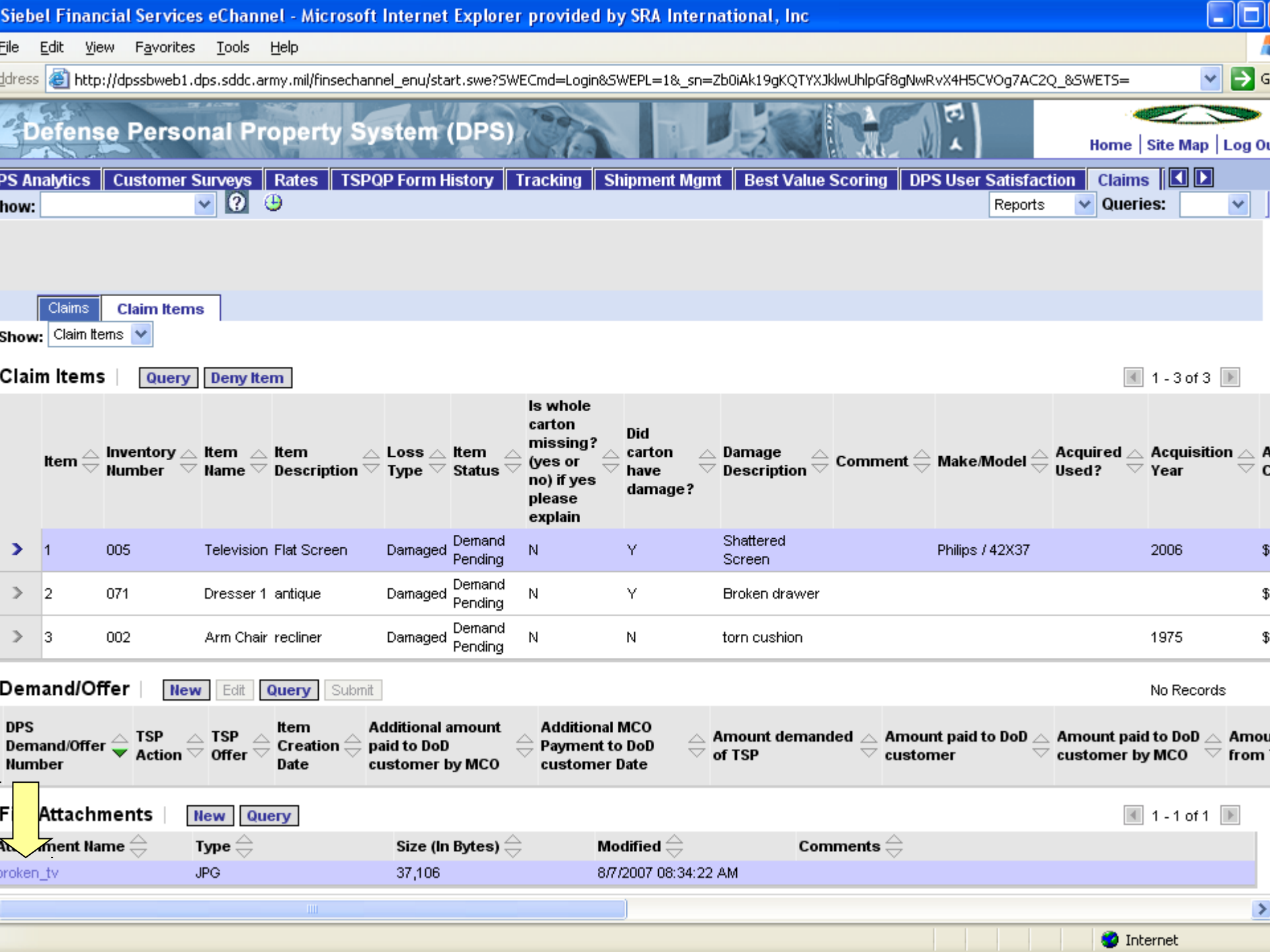
*Type: JPG

Modified: 8/7/2007 08:34:22 AM

Size (In Bytes): 37,106

Comments:

Internet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File Edit View Favorites Tools Help
http://dpssbweb1.dps.sddc.army.mil/finsechannel_enu/start.swe?SWECmd=Login&SWEPL=1&_sn=Zb0iAk19gKQTYXJklwUhlpGf8gNwRvX4H5CVOg7AC2Q_&SWETS=
Defense Personal Property System (DPS)
Home | Site Map | Log Ou
PS Analytics | Customer Surveys | Rates | TSPQP Form History | Tracking | Shipment Mgmt | Best Value Scoring | DPS User Satisfaction | Claims
how:
Reports
Queries:
Claims | Claim Items
Show: Claim Items
Claim Items | Query | Deny Item
1 - 3 of 3
Item | Inventory Number | Item Name | Item Description | Loss Type | Item Status | Is whole carton missing? (yes or no) if yes please explain | Did carton have damage? | Damage Description | Comment | Make/Model | Acquired Used? | Acquisition Year
1 | 005 | Television | Flat Screen | Damaged | Demand Pending | N | Y | Shattered Screen | | Philips / 42X37 | | 2006
2 | 071 | Dresser 1 | antique | Damaged | Demand Pending | N | Y | Broken drawer | | | |
3 | 002 | Arm Chair | recliner | Damaged | Demand Pending | N | N | torn cushion | | | | 1975
Demand/Offer | New | Edit | Query | Submit
No Records
DPS Demand/Offer Number | TSP Action | TSP Offer | Item Creation Date | Additional amount paid to DoD customer by MCO | Additional MCO Payment to DoD customer Date | Amount demanded of TSP | Amount paid to DoD customer | Amount paid to DoD customer by MCO
Attachments | New | Query
1 - 1 of 1
ment Name | Type | Size (In Bytes) | Modified | Comments
broken_tv | JPG | 37,106 | 8/7/2007 08:34:22 AM
Internet

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File Edit View Favorites Tools Help

ddress http://dpssbweb1.dps.sddc.army.mil/finsechannel_enu/start.swe?SWECmd=Login&SWEPL=1&_sn=Zb0iAk19gKQTYXJklwUhlpGf8gNwRvX4H5CVOg7AC2Q_&SWETS=

Defense Personal Property System (DPS)

Home | Site Map | Log Ou

PS Analytics | Customer Surveys | Rates | TSPQP Form History | Tracking | Shipment Mgmt | Best Value Scoring | DPS User Satisfaction | Claims

how:

Reports Queries:

Done

Internet

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File Edit View Favorites Tools Help

Address http://dpssbweb1.dps.sddc.army.mil/finsechannel_enu/start.swe?SWECmd=Login&SWEPL=1&_sn=mXvQTnG615T10E1dpqTCHI-TVfQWXTtYpB3Vt99YKRo_&SWETS=

Defense Personal Property System (DPS)

Home | Site Map | Log Out

Home | DPS Analytics | Customer Survey | Forms | Counseling | Shipment Mgmt | DPS User Satisfaction | Claims | Consignment Guide | Training

Show: Reports Queries:

Claim

1 of 1+

ADD UPDATE DELETE SUBMIT

Claim #: 1-22GLG **BOL/GBL Number:** WKAS0001089 **Shipment Destination:** TBD

Claim Creation Date: 8/7/2007 **Claims Shipment Description:** PRINCE WILLIAM, VA 22192 USA

Claim Status: In Progress **TSP Claim Number:**

Comments: No Comment

Quick Claims Payment made?: Y

Add/Update Claim Items

ADD UPDATE DELETE SEARCH

1 - 3 of 3

	Item	Item Name	Item Description	Item Status	Claimed Amount	Loss Type	Created	Damage Description
>	1	Television	Flat Screen	Demand Pending	$2,000.00	Damaged	8/7/2007 08:06:07 AM	Shattered Screen
>	2	Dresser 1	antique	Demand Pending	$750.00	Damaged	8/7/2007 08:06:07 AM	Broken drawer
>	3	Arm Chair	recliner	Demand Pending	$1,200.00	Damaged	8/7/2007 08:06:07 AM	torn cushion

Demand/Offer

SEARCH

No Records

DPS Demand/Offer Number	Item Name	TSP Action	TSP Offer	Amount demanded of TSP	Amount paid to DoD customer	DOD Customer Counter Offer	Final TSP Offer?	Offer Accepted by DoD customer?

Upload File Attachments

Claim Services

- Home
- All Claims
- > Claim Detail
- Loss/Damage Reports
- Inspection Reports
- Summary

Help Links

Select the hyperlink below that best corresponds to the action you would like to initiate.

- **Claim**
  - Add
  - Update
  - Submit
  - Transfer to MCO
  - Pull Loss/Damage Items
  - Nonpayment
- **Claim Items**
  - Add
  - Update
  - Delete
  - Transfer to MCO
- **Demand/Offer**
  - Counter Offer
  - Accept Offer
- **Upload Files**
  - Add
- **Search**
  - Search

Internet

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File Edit View Favorites Tools Help

Address http://dpssbweb1.dps.sddc.army.mil/finsechannel_enu/start.swe?SWECmd=Login&SWEPL=1&_sn=mXvQTnG615T10E1dpqTCHI-TVfQWXTtYpB3Vt99YKRo_&SWETS=

Defense Personal Property System (DPS)

Home | Site Map | Log Out

Home | DPS Analytics | Customer Surveys | Forms | Counseling | Shipment Mgmt | DPS User Satisfaction | Claims | Consignment Guide | Training

Show: Reports Queries:

Claim

1 of 1+

ADD UPDATE DELETE SUBMIT

Claim #: 1-22GLG **BOL/GBL Number:** WKAS0001089 **Shipment Destination:** TBD

Claim Creation Date: 8/7/2007 **Claims Shipment Description:** PRINCE WILLIAM, VA 22192 USA

Claim Status: In Progress **TSP Claim Number:**

Comments: No Comment

Quick Claims Payment made?: Y

Microsoft Internet Explorer

Are you sure you want to Submit this Claim?

OK Cancel

Add/Update Claim Items

ADD UPDATE DELETE SEARCH

1 - 3 of 3

	Item	Item Name	Item Description	Item Status	Claimed Amount	Loss Type	Created	Damage Description
>	1	Television	Flat Screen	Demand Pending	$2,000.00	Damaged	8/7/2007 08:06:07 AM	Shattered Screen
>	2	Dresser 1	antique	Demand Pending	$750.00	Damaged	8/7/2007 08:06:07 AM	Broken drawer
>	3	Arm Chair	recliner	Demand Pending	$1,200.00	Damaged	8/7/2007 08:06:07 AM	torn cushion

Demand/Offer

SEARCH

No Records

DPS Demand/Offer Number	Item Name	TSP Action	TSP Offer	Amount demanded of TSP	Amount paid to DoD customer	DOD Customer Counter Offer	Final TSP Offer?	Offer Accepted by DoD customer?

Upload File Attachments

Claim Services

- Home
- All Claims
- > Claim Detail
- Loss/Damage Reports
- Inspection Reports
- Summary

Help Links

Select the hyperlink below that best corresponds to the action you would like to initiate.

- **Claim**
  - Add
  - Update
  - Submit
  - Transfer to MCO
  - Pull Loss/Damage Items
  - Nonpayment
- **Claim Items**
  - Add
  - Update
  - Delete
  - Transfer to MCO
- **Demand/Offer**
  - Counter Offer
  - Accept Offer
- **Upload Files**
  - Add
- **Search**
  - Search

Internet

Below is a list of all of your claims. Please select the hyperlink for the claim number that you wish to view/update.

Some of the actions you may perform include:

* Modify your claim information
* Retrieve Loss/Damage Reports that you have already entered
* Submit your claim
* Add new claims items or Modify existing claim items
* Counter or Accept Offers for existing Claim Items
* Add files that are specific to your claimed items like: pictures, documents or pdf files

Claim Services

Home

All Claims

Loss/Damage Reports

Inspection Reports

Summary

All Claims

SEARCH

1 - 3 of 3+ | HELP

Claim Number	BOL/GBL Number	GBLOC	Claim Status	Submit Date	Submitter's Name	DOD Customer First Name	DOD Customer Last Name	TSP	SCAC	Claim Creation Date
-22GLG	WK[redacted]	[redacted]	Submitted	8/7/2007	[redacted]	DAN	DREIBERG	SENATE FORWARDING, INC.	SHSP	8/7/2007
-VTYQ	WKAS0001082	KKFA	In Progress			DAN	DREIBERG	SENATE FORWARDING, INC.	SHSP	5/16/2007
-NEXT	WKAS0001082	KKFA	In Progress			DAN	DREIBERG	SENATE FORWARDING, INC.	SHSP	4/26/2007

TSP Makes an Offer

Customer then reviews Offer as follows

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File Edit View Favorites Tools Help

dress http://dpssbweb1.dps.sddc.army.mil/finsechannel_enu/start.swe?SWECmd=Login&SWEPL=1&_sn=qad1pK.OOXM9cA7o5Oy4aPy90Ujg4q6zf-cC.cB8-ws_&SWETS=

Defense Personal Property System (DPS)

Welcome again DAN DREIBERG, of Air Force!
Today is Tuesday, August 07, 2007.

DPS utilizes the Greenwich Mean Time (GMT) Zone for dates and time conversions. In order to determine the time difference, if any, between your local time and the GMT, click the icon beneath the DPS toolbar.

*** Note: This will not change the time settings on your computer or within other DPS modules.**

My Shipments

HELP

1 - 3 of 3

	GBL	Pickup Date	Delivery Date	Pickup Address	Destination Address	Complete Shipment Status	Status	Type of Shipment	Survey Status	Survey Id
>	WKAS0001082	03/26/2007	03/27/2007	Unknown, 09114 Germany	FORT CARSON, CO 80913 USA	Delivered	Delivered	iHHG	Complete	1-VTUE
>	WKAS0001084	03/28/2007	03/28/2007	Unknown, 09114 Germany	FORT CARSON, CO 80913 USA	Delivered	Delivered	iHHG	Not Started	
>	WKAS0001089	08/04/2007	08/07/2007	Unknown, 09014 Germany	PRINCE WILLIAM, VA 22192 USA	Delivered	Delivered	iHHG	Not Started	

ATTENTION NEW DPS USERS!

Online training is available for DPS.

Click the Training button below to take a course.

TRAINING

http://dpssbweb1.dps.sddc.army.mil/finsechannel_enu/start.swe?SWENeedContext=false&SWECmd=GetCachedFrame&SWEACn=10625&SWEC=

Internet

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File Edit View Favorites Tools Help

ddress http://dpssbweb1.dps.sddc.army.mil/finsechannel_enu/start.swe?SWECmd=Login&SWEPL=1&_sn=qad1pK.OOXM9cA7o5Oy4aPy90Ujg4q6zf-cC.cB8-ws_&SWETS=

Defense Personal Property System (DPS)

Welcome to your Claims Home Page.

Click here for: HELP

In order to be eligible for Full Replacement Value (FRV), you must file a claim directly with the Transportation Service Provider (TSP) via DPS within 9 months from the date of delivery. If the claim is filed more than 9 months from the delivery date you will only be eligible for depreciated value up to two years from delivery.

Exceptions to the filing timelines will be granted on a case by case basis. Claims must be settled, or a final offer made within 60 days, however you may transfer the claim to the appropriate Military Claims Office (MCO) after 30-days for any reason. You may transfer a claim immediately, and still be eligible for Full Replacement Value (FRV) upon:

1. **Notice that the TSP has made a final offer on the claim or denied it in full.**
2. **Notification by SDDC that the TSP is in bankruptcy.**
3. **Notification that the TSP has been placed in permanent, world-wide Non-Use status by SDDC.**
4. **The TSPs failure to comply with the catastrophic loss provisions as verified by the MCO.**
5. **The TSPs failure to comply with essential items provisions as verified by the MCO.**

Warning: If you elect to immediately transfer your claim to the Military Claims Office and one of the above conditions does not exist, your claim will be handled under the depreciated value.

USMC ONLY: Before you transfer your claims to HQMC Claims Office, please contact us at 703-784-9533 or DSN 278-9533 or email us at hqmc.claims@usmc.mil and provide your telephone number for us to call you concerning your claims. This call may be beneficial to you.

From this page you may:

Claim Services

Home

All Claims

Loss/Damage Reports

Inspection Reports

Summary

Create Claims

Pick the Shipment:

Submitter's Relationship:

Add & Go

Search Claims

Claim #:

Claim Status:

BOL/GBL Number:

Go

Internet

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Address http://dpssbweb1.dps.sddc.army.mil/finsechannel_enu/start.swe?SWECmd=Login&SWEPL=1&_sn=qad1pK.OOXM9cA7o5Oy4aPy90Ujg4q6zf-cC.cB8-ws_&SWETS=

Defense Personal Property System (DPS)

Home | Site Map | Log Ou

ome | DPS Analytics | Customer Surveys | Forms | Counseling | Shipment Mgmt | DPS User Satisfaction | Claims | Consignment Guide | Training

how: Claims

Reports Queries:

Below is a list of all of your claims. Please select the hyperlink for the claim number that you wish to view/update.

Some of the actions you may perform include:

* Modify your claim information
* Retrieve Loss/Damage Reports that you have already entered
* Submit your claim
* Add new claims items or Modify existing claim items
* Counter or Accept Offers for existing Claim Items
* Add files that are specific to your claimed items like: pictures, documents or pdf files

Claim Services

Home

All Claims

Loss/Damage Reports

Inspection Reports

Summary

All Claims

SEARCH

1 - 3 of 3+ | HELP

Cla... Number	BOL/GBL Number	GBLOC	Claim Status	Submit Date	Submitter's Name	DOD Customer First Name	DOD Customer Last Name	TSP	SCAC	Claim Creation Date
-22GLG	WKAS0001089	BGAC	Submitted	8/7/2007	DAN DREIBERG	DAN	DREIBERG	SENATE FORWARDING, INC.	SHSP	8/7/2007
-VTYQ	WKAS0001082	KKFA	In Progress			DAN	DREIBERG	SENATE FORWARDING, INC.	SHSP	5/16/2007
-NEXT	WKAS0001082	KKFA	In Progress			DAN	DREIBERG	SENATE FORWARDING, INC.	SHSP	4/26/2007

Internet

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File Edit View Favorites Tools Help

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Defense Personal Property System (DPS)

Home | Site Map | Log Out

Home | DPS Analytics | Customer Surveys | Forms | Counseling | Shipment Mgmt | DPS User Satisfaction | Claims | Consignment Guide | Training

Show: Reports Queries:

Claim Status: Submitted **TSP Claim Number:**

Comments: No Comment

Quick Claims Payment made?: Y

Loss/Damage Reports

Inspection Reports

Summary

Add/Update Claim Items

SEARCH TRANSFER TO MCO

1 - 3 of 3

	Item	Item Name	Item Description	Item Status	Claimed Amount	Loss Type	Created	Damage Description
>	1	Television	Flat Screen	Offer Pending	$2,000.00	Damaged	8/7/2007 08:06:07 AM	Shattered Screen
>	2	Dresser 1	antique	Demand Pending	$750.00	Damaged	8/7/2007 08:06:07 AM	Broken drawer
>	3	Arm Chair	recliner	Demand Pending	$1,200.00	Damaged	8/7/2007 08:06:07 AM	torn cushion

Demand/Offer

COUNTER OFFER SEARCH ACCEPT OFFER

1 - 1 of 1

	DPS Demand/Offer Number	Item Name	TSP Action	TSP Offer	Amount demanded of TSP	Amount paid to DoD customer	DOD Customer Counter Offer	Final TSP Offer?	Offer Accepted by DoD customer?
>	1	Television	Payment	$1,900.00					N

Upload File Attachments

ADD SEARCH

1 - 1 of 1

Attachment Name	Type	Size (In Bytes)	Modified	Comments
broken_tv	JPG	37,106	8/7/2007 08:34:22 AM	

Help Links

Select the hyperlink below that best corresponds to the action you would like to initiate.

- **Claim**
  - Add
  - Update
  - Submit
  - Transfer to MCO
  - Pull Loss/Damage Items
  - Nonpayment
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  - Update
  - Delete
  - Transfer to MCO
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  - Counter Offer
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  - Add
- **Search**
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Defense Personal Property System (DPS)

Home | Site Map | Log Out

DPS Analytics | Customer Surveys | Forms | Counseling | Shipment Mgmt | DPS User Satisfaction | Claims | Consignment Guide | Training

Show: Reports Queries:

Claim Status: Submitted **TSP Claim Number:**

Comments: No Comment

Quick Claims Payment made?: Y

Loss/Damage Reports

Inspection Reports

Summary

Add/Update Claim Items

SEARCH TRANSFER TO MCO

1 - 3 of 3

	Item	Item Name	Item Description	Item Status	Claimed Amount	Loss Type	Created	Damage Description
>	1	Television	Flat Screen	Offer Pending	$2,000.00	Damaged	8/7/2007 08:06:07 AM	Shattered Screen
>	2	Dresser 1	antique	Demand Pending	$750.00	Damaged	8/7/2007 08:06:07 AM	Broken drawer
>	3	Arm Chair	recliner	Demand Pending	$1,200.00	Damaged	8/7/2007 08:06:07 AM	torn cushion

Demand/Offer

COUNTER OFFER SEARCH ACCEPT OFFER

1 - 1 of 1

	DPS Demand/Offer Number	Item Name	TSP Action	TSP Offer	Amount demanded of TSP	Amount paid to DoD customer	DOD Customer Counter Offer	Final TSP Offer?	Offer Accepted by DoD customer?
>	1	Television	Payment	$1,900.00					N

Upload File Attachments

ADD SEARCH

1 - 1 of 1

Attachment Name	Type	Size (In Bytes)	Modified	Comments
broken_tv	JPG	37,106	8/7/2007 08:34:22 AM	

Help Links

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  - Nonpayment
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Defense Personal Property System (DPS)

Home | Site Map | Log Ou

ome | DPS Analytics | Customer Surveys | Forms | Counseling | Shipment Mgmt | DPS User Satisfaction | Claims | Consignment Guide | Training

how: Reports Queries:

Demand/Offer

1 - 1 of 1 HELP

SAVE CANCEL

TSP Action:	Payment	***Item Creation Date:**	08/07/2007
TSP Offer:	$1,900.00	**Item Name:**	Television
Final TSP Offer?:		**Amount demanded of TSP:**	
TSP Demand Date:		**Amount paid to DoD customer:**	
TSP Payment Recovery Date:			
Transfer to MCO?:	N	**DOD Customer Counter Offer:**	
Date Transferred to MCO:			
MCO Payment to DoD customer Date:			
Additional MCO Payment to DoD customer Date:			
Offer Accepted by DoD customer?:	N		
Amount paid to DoD customer by MCO:			
Amount recovered from TSP:			
Total amount paid to DoD customer by MCO:			
Additional amount paid to DoD customer by MCO:			

SAVE CANCEL

- Update
- Delete
- Transfer to MCO
- **Demand/Offer**
- Counter Offer
- Accept Offer
- **Upload Files**
- Add
- **Search**
- Search

Upload File Attachments

ADD SEARCH

1 - 1 of 1

Attachment Name	Type	Size (In Bytes)	Modified	Comments

Internet

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Home | Site Map | Log Ou

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how: Reports Queries:

Demand/Offer

1 - 1 of 1 HELP

SAVE CANCEL

TSP Action:	Payment	***Item Creation Date:**	08/07/2007
TSP Offer:	$1,900.00	**Item Name:**	Television
Final TSP Offer?:		**Amount demanded of TSP:**	
TSP Demand Date:		**Amount paid to DoD customer:**	
TSP Payment Recovery Date:			
Transfer to MCO?:	N	**DOD Customer Counter Offer:**	1950
Date Transferred to MCO:			
MCO Payment to DoD customer Date:			
Additional MCO Payment to DoD customer Date:			
Offer Accepted by DoD customer?:	N		
nount paid to DoD customer by MCO:			
Amount recovered from TSP:			
T nount paid to DoD customer by MCO:			
Additio nount paid to DoD customer by MCO:			

SAVE CANCEL

- update
- Delete
- Transfer to MCO
- **Demand/Offer**
- Counter Offer
- Accept Offer
- **Upload Files**
- Add
- **Search**
- Search

Upload File Attachments

ADD SEARCH

1 - 1 of 1

Attachment Name	Type	Size (In Bytes)	Modified	Comments

Internet

Claim Status: Submitted **TSP Claim Number:**

Comments: No Comment

Quick Claims Payment made?: Y

Add/Update Claim Items

SEARCH TRANSFER TO MCO

1 - 3 of 3

	Item	Item Name	Item Description	Item Status	Claimed Amount	Loss Type	Created	Damage Description
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Demand/Offer

COUNTER OFFER SEARCH ACCEPT OFFER

1 - 1 of 1

	DPS Demand/Offer Number	Item Name	TSP Action	TSP Offer	Amount demanded of TSP	Amount paid to DoD customer	DOD Customer Counter Offer	Final TSP Offer?	Offer Accepted by DoD customer?
>	1	Television	Payment	$1,900.00			$1,950.00		N

Upload File Attachments

ADD SEARCH

1 - 1 of 1

Attachment Name	Type	Size (In Bytes)	Modified	Comments
broken_tv	JPG	37,106	8/7/2007 08:34:22 AM	

Loss/Damage Reports

Inspection Reports

Summary

Help Links

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